Offices and Departments During COVID-19

Clark University is committed to a healthy and productive campus experience. Student services and departments continue to be fully operational, and services are available virtually to support the safety and wellbeing of our campus community.

During the fall semester, there may be some offices physically open, but as questions arise, students. E-mail is going to be your first option to reach offices and people. If you can’t find the answer on the office or department’s website, send an email! The email will either be forwarded to the person who can answer the question(s) for you or you will be invited to have a telephone call or virtual appointment with the office.

Clark staff are generally available between the hours of 9:00-5:00, Monday - Friday.

Take a deep breath, be patient, stay safe, and you will find the answer! We are here to support.

Dean of Students

When in doubt, email the Dean of Students at dos@clarku.edu. The Dean of Students Office can provide information about leadership opportunities, emergency loans, student records, leaves of absence, withdrawals, living on campus, or matters concerning your University status.

https://www.clarku.edu/offices/dean-of-students/

Financial Assistance

For questions and assistance regarding funding opportunities, federal, state, and institutional funding guidelines, the FAFSA, or general merit and need-based aid, email: finaid@clarku.edu. You can learn about the options that help make Clark accessible and affordable on the Financial Assistance website and read their Frequently Asked Questions.

https://www.clarku.edu/offices/financial-aid/
Student Accounts

For questions regarding tuition and fees, billing and due dates, payment plans, refunds, financial awards, and loans, and health insurance visit Student Accounts online. Students can also add money to the Clark Cash Card, view tax forms, or learn more about tuition insurance. Particular questions should be addressed to students’ Account Counselor, assigned by last name. Learn more here: [https://www.clarku.edu/offices/student-accounts/meet-our-staff/](https://www.clarku.edu/offices/student-accounts/meet-our-staff/). For general questions, email saccounts@clarku.edu

[https://www.clarku.edu/offices/student-accounts/](https://www.clarku.edu/offices/student-accounts/)

Registrar

Contract the Registrar with questions about course schedules, the academic catalog, academic calendar, transcript requests, and the University’s FERPA Policy. Visit [CUWeb](https://cweb.clarku.edu), to register online for classes, view unofficial transcripts, class schedules, grades, financial information, and make payments. For questions, email registrar@clarku.edu

[https://www.clarku.edu/offices/registrar/](https://www.clarku.edu/offices/registrar/)

Student Accessibility Services

Clark University provides support for qualified students who register with Student Accessibility Services (SAS). The staff works with students to coordinate academic and residential accommodations and other services on campus. SAS reviews [documentation](https://www.clarku.edu/offices/student-accessibility-services/) as part of an accommodation request and then works interactively with the student to identify applicable accommodations. If you have any questions please email AccessibilityServices@clarku.edu

[https://www.clarku.edu/offices/student-accessibility-services/](https://www.clarku.edu/offices/student-accessibility-services/)

Academic Support

The office of Academic Support provides tutoring, peer success advising, and resources such as The Writing Center, online learning basics, and tutorials and workshops. Visit [clarku.mywconline.net](http://clarku.mywconline.net) to make an appointment with a tutor. To schedule a virtual academic coaching meeting with Cherilyn Bonin, visit [https://calendly.com/cbonin](https://calendly.com/cbonin) or email cbonin@clarku.edu.

[https://www.clarku.edu/offices/academic-support/](https://www.clarku.edu/offices/academic-support/)
Academic Departments

Many faculty will hold virtual office hours and share contact and access information on their syllabus. For contact information of other faculty or academic departments, visit the Academic Departments website to find the people and faculty that can best assist.

https://www.clarku.edu/academics/schools-and-departments/

Multicultural and First Generation Student Support

MFGSS helps students of African-, Latinx, Asian/Desi-, and Native/Indigenous-American (ALANA), Pacific Islander and multiracial descent, as well as first generation college students, develop and implement their academic, leadership, and career goals. For information on affinity spaces and the McCann Resource Room, email ace@clarku.edu.

https://www.clarku.edu/offices/multicultural/

One Card

OneCards are important to access campus events and buildings, printing services, parking garages, the library, dining services, and other services. Requests for replacements can be made online. For additional questions, email idcard@clarku.edu.

https://www.clarku.edu/offices/onecard-cashcard/

Mental Health

The Center for Counseling and Personal Growth offers virtual teletherapy, telepsychiatry, crisis support, group therapy and drop-in discussion groups, and a range of clinical services. Visit the website to learn more or schedule an appointment. The Mental Health Toolbox offers additional readings and help guides.

https://www.clarku.edu/offices/counseling/

Student Employment

Log into Handshake and create your profile to apply for jobs on campus, as well as other career opportunities.

https://www.clarku.edu/handshake/
**Career Connections**

The Career Connections center offers virtual career advising, including supporting students finding an internship or job, preparing for an interview, writing a resume or cover letter, or exploring graduate schools. [Connect with a staff member](https://www.clarku.edu/offices/career-connections-center/) for particular questions via email.

[https://www.clarku.edu/offices/career-connections-center/](https://www.clarku.edu/offices/career-connections-center/)

**Student Engagement**

Clark clubs and organizations continue to operate, whether students are interested in club sports, pre-professional activities, performing arts, environmental or political activism, or community service, students can follow their passion and connect with Clarkies with similar interests. Log into [Clark Engage](https://www.clarku.edu/offices/student-programming/meet-the-staff/) to join organizations and find out about events! Contact the Student Leadership & Programming staff with particular questions about organizations.

[https://www.clarku.edu/offices/student-programming/meet-the-staff/](https://www.clarku.edu/offices/student-programming/meet-the-staff/)

**Clark Campus Store**

Textbooks can be [purchased online](https://www.clarku.edu/offices/campus-store/) as well as Clark gear! For questions about orders or particular merchandise, email Robin, [rdziczk@clarku.edu](mailto:rdziczk@clarku.edu)

[https://www.clarku.edu/offices/campus-store/](https://www.clarku.edu/offices/campus-store/)