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Dear Students,

Welcome, Clarkies! The Division of Student Success (DSS) is here to connect you, challenge you, and support you across all aspects of your life, on campus and beyond — your education, health and well-being, career preparation, and co-curricular activities.

**Dean of Students Office** 

Worcester MA 01610-1477

950 Main Street

We are honored to partner with you in your academic pursuits at Clark University and are confident that you will learn and grow in numerous ways during your time here.

In this guide, you'll find a comprehensive overview of University resources as well as the services, opportunities, and connection points you'll need on your Clark journey, including information about offices and departments and the best ways to access them. You will also find the Guide to Living on Campus and important policies, so you always have a sense of what you can expect from our community. Learn more about campus facilities, programs, ways to get involved, and get valuable information about living off campus and in our vibrant home city, Worcester, and how you can become a part of our larger community.

Our goal is to provide you with the resources you need to be successful and connected at Clark. We welcome your feedback on this guide and how we can make it more useful to you. Feel free to contact the Division of Student Success at any time with suggestions, questions — or if you aren't sure where to start.

On behalf of the entire University community, I wish you a very productive, energizing, and enjoyable year.

Sincerely,

DANIELLE MORGAN ACOSTA, Ph.D.
Assistant Provost for Student Success and Dean of Students

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## **IMPORTANT DATES**

## **FALL 2025**

September 5

August 21 First-Year Student Move-In Day

August 22 New Transfer Student Move-In Day

August 24 Returning Student Move-In; deadline to purchase GradGuard Tuition Insurance

purchase GradGuard Tuition ins

August 25 First Day of Classes

September 1 Labor Day (University holiday -

no classes)

September 3 Add/drop ends; Fall Involvement Fair

for Fall 2025

September 8 Room change requests begin for

residential students

October 13–14 Fall Break – no classes

(University closed Monday)

October 17-19 Family and Friends Weekend

November 26–28 Thanksgiving break – no classes

(University closed Thursday and Friday)

Last day to request meal plan changes

December 8 Last Day of classes; last day to

withdraw

December 9,10, 13, 14 Reading Days
December 11, 12, 15, 16 Final Exams

December 17 Residence Halls close at noon

#### **SPRING 2026**

January 10 New and Transfer Student Move-In

Returning Student Move-In; residence halls open; deadline to purchase GradGuard Tuition Insurance

January 12 First Day of Classes

January 19 Martin Luther King Jr. Day (University

holiday - no classes)

January 21 Add/drop ends

January 23 Last day to request meal plan changes

for Spring 2026

January 26 Room Change Request Form opens

March 2-6 Spring Break - no classes

March 21 International Gala April Housing Selection

April 27 Last Day of Classes; Last day to

withdraw

April 28, 29, May 2, 3 Reading Days April 30, May 1, 4, 5 Final Exams

May 6 Undergraduate Residence Halls close

at noon

May 12-17 Senior Week

May 18 Commencement; graduating students

move out of residence halls by 5 p.m.

#### **CAMPUS RESOURCES**

Please note: Academic calendar dates are subject to change. For the most recent updates, visit the Registrar's Office website.

Clark offers numerous resources to support students on campus. This section provides an overview of dozens of offices you may use throughout your undergraduate career. Resources are divided into five categories, and are listed alphabetically in each:

- Student Life Resources
- Support Resources
- Important Offices
- Places and Spaces
- Clark University Online

#### STUDENT LIFE RESOURCES

#### **Athletics and Recreation**

The Department of Athletics and Recreation provides students, faculty, and staff an opportunity to gain a sense of physical well-being through various forms of activity. Because everyone has a different approach to achieving their own level of personal fitness, Clark Athletics offers both individual and team activities, at varying levels of competition, in three structured forms of recreation: intercollegiate athletics, intramurals, and wellness activities.

## Intercollegiate Athletics

Clark's 17 intercollegiate varsity teams compete in National Collegiate Athletic Association (NCAA) Division III. Locally, Clark competes in the New England Women's and Men's Athletic Conference (NEWMAC), which also includes Babson College, Emerson College, Massachusetts Institute of Technology, Mount Holyoke College, Smith College, Springfield College, the United States Coast Guard Academy, Wellesley College, Wheaton College, and Worcester Polytechnic Institute. Men's varsity sports are baseball, basketball, cross country, lacrosse, soccer, swimming and diving, and tennis. Women's varsity sports are basketball, cross country, field hockey, lacrosse, rowing, soccer, softball, swimming and diving, tennis, and volleyball.

## **Intramural Athletics**

Clark's intramural program offers eligible students the opportunity to participate in organized physical activities without the demands of varsity intercollegiate athletics — yet with the same level of enjoyment and achievement. Clark staff or students supervise all activities. Leagues and tournaments are structured in a variety of ways, such as by level of competition or gender. Activities, which range from one-day tournaments to league play, include soccer (fall/winter), flag football, volleyball, basketball, softball, floor hockey, Wiffle ball, squash, and racquetball.

## Wellness Activities

Each semester, Clark offers voluntary wellness activities to the entire Clark community. There is no credit for participation, and some activities include a fee. Wellness classes and activities often include step aerobics, ballroom dancing, jazz dance, yoga, first aid, CPR, tai chi, cardio kickboxing, and Pilates.

### **Campus Ambassadors**

## Academic Commons, Goddard Library, first floor

To foster a safe and welcoming environment for all members of our University community, Clark's <u>Campus Ambassadors</u> provide in-person engagement and support, assisting various student-facing departments and staff and alerting the appropriate departments about safety and security concerns.

#### **Clark Collective**

The Clark Collective facilitates events and activities where Clark student small business owners can sell their products and services. Weekly pop-up markets are held in Red Square (or Academic Commons, in the case of inclement weather). Tables and social media marketing are provided!

#### ClarkRIDE

<u>ClarkRIDE</u> provides transportation for students to and from offcampus housing within the Main South neighborhood and the Clark campus area only.

## **Dining Services**

Clark University takes pride in offering its students excellent dining choices. Food service options located in the Higgins University Center and Academic Commons are open daily during the academic year, from early morning to late night. Different meal plans are available to satisfy all dietary needs, personal tastes, and individual schedules. Clark Dining Services can accommodate most allergies and restrictions; students should contact Harvest Table, Clark's dining partner, to discuss any special needs or concerns. Please visit the Housing and Dining website for the most up-to-date information regarding menus, hours of operation, nutrition, contacts, and special events.

Students living in Traditional and Suite Lifestyle Housing are required to enroll in either the All Access or Standard meal plan. Apartment Lifestyle Housing includes the 5 Meal Plan by default, but students may upgrade to a larger plan; sophomores, juniors, and seniors living in Apartment Lifestyle Housing may opt out of the meal plan requirement. Graduate students may purchase the graduate meal plan in blocks of 10 meals.

You may change your <u>meal plan choices</u> within the first two weeks of each semester.

## **Esports and Gaming**

Our welcoming and inclusive Clark Esports community offers both competitive and casual opportunities for gamers. Join hundreds of other Clark students for casual gaming events both on campus and online, or join one of our Esports teams! Tryouts are hosted at the beginning of every semester for competitive titles such as League of Legends, Overwatch, Marvel Rivals, Valorant, Splatoon 3, and more. All skill levels are welcome. To learn more, visit Clark Esports.

### Office of Global Engagement

#### Corner House

Clark's Office of Global Engagement provides services for outbound and inbound students, scholars, and employees. It offers programs and support to people from around the world as they seek to achieve their academic and professional goals. The Office of Global Engagement comprises four areas of focus:

- The American Language and Culture Institute (ALCI)
  provides academic support to students whose first
  language is not English and who are interested in further
  developing their English skills.
- The International Students and Scholars Office (ISSO) serves the needs of international students, researchers, and faculty through immigration advising and document processing. ISSO also offers information sessions on adjusting to living in the United States.
- International Programs collaborates with institutions worldwide to establish and maintain partnerships and collaborations.
- Study Abroad supports inbound and outbound exchange students during the program selection process; throughout their time as an exchange student; and upon their return to Clark.

While each office has its own specialization, everyone who works in the Office of Global Engagement is committed to supporting the needs of the international community at Clark and promoting the benefits of international education both abroad and locally.

#### **Mail Services**

# Higgins University Center, second floor

Student mailboxes are located on the second floor of the Higgins University Center. The mailroom staff distributes all U.S. Postal Service and campus mail for students and campus departments daily.

Any mail for students should be addressed as follows:

Student name Campus box number Clark University 950 Main St. Worcester, MA 01610

Students living in Clark-owned housing must use their box number for all mail correspondence, as the USPS will not deliver to residence halls or houses. Graduate students have window service mailboxes and must show their Clark ID at the mailroom window to pick up their mail.

Packages may be picked up at the mailroom window. Students will be notified via email that a package has arrived, and should wait a few hours after receiving the email to visit the mailroom. Students must show a valid Clark ID to pick up packages.

Any student expecting a package that for some reason is not found in the second-floor mailroom should go to the main mailroom in the basement of the University Center and speak to a full-time employee. During the first few weeks of the semester, the mailroom is extremely busy, so please plan on increased wait times after receiving emails and longer lines at the window.

All FedEx, UPS, DHL, and Laser Ship packages sent to Clark students are signed for by mailroom staff, so it is imperative that they be addressed with the correct campus box number. Students may also send FedEx, UPS, and USPS packages, with prepaid labels, using the collection boxes located in the vestibule by the main entrance of the Higgins University Center. Packages that do not fit in these boxes can be brought to the mailroom in the basement. Please note that the second-floor mailroom will not accept outgoing packages.

### Recycling

Facilities Management workers, in conjunction with student staff, collect commingled recycling and cardboard across campus.

Commingled recyclables consist of paper, glass, aluminum cans, and stiff plastics #1–7 (that's everything plastic, except soft plastic bags and wrappers). Both commingled recyclables and cardboard are separated and diverted to appropriate local recycling locations.

Please use recycling bins around campus for all paper, glass, aluminum cans, and plastic, and put flattened cardboard next to recycling bins, for daily collection.

## **Residential Life and Housing**

Wright Hall, basement level

The Office of Residential Life and Housing supports students' residential needs and supervises staff members who live in residence halls and houses — the people who provide personal and resource support, create programs, and work to maintain a safe and enjoyable living atmosphere. Additionally, the office coordinates room assignments for on-campus housing, room changes, and the spring housing lottery.

## Student Leadership, Identity, and Community Engagement Dana Commons, First Floor, Suite 2, and Higgins University Center, Asher Suite, third floor

Student Leadership, Identity, and Community Engagement (SLICE) creates and sustains a culture of campus and community engagement, leadership development, cocurricular learning, and personal growth and development. We empower students to create change and embrace their intersectional identities through intentional programs, opportunities, and experiences.

We strive to ensure that all students:

- Create real-world connections between their experiences at Clark and life beyond Clark
- Build sustained, meaningful relationships and community
- Engage in continuous and critical reflection and growth
- Feel a sense of belonging within Clark University and Worcester holistically
- Cultivate their passions, voice, and sense of self.

## **Student Organizations**

Clark University hosts more than 130 undergraduate and graduate clubs in a range of categories, including academic and pre-professional, arts and performance, governance and politics, global and environmental, student support, cultural and diversity, religious and spiritual, club sports, media and publications, and community engagement. Visit **Clark Engage** to learn more about club offerings and events and find information about planning events, joining and forming clubs, and more.

## **Student Employment**

Shaich Family Alumni and Student Engagement Center, first floor

Clark's <u>Office of Student Employment</u> provides opportunities for undergraduates to gain professional experience by working in departments on campus and in the local community. In these workplace settings, students can use their talents while acquiring new skills that help them prepare for life after Clark.

## **Undergraduate Student Council**

Higgins University Center, first floor

The Clark Undergraduate Student Council (CUSC) advances the interests of students and ensures that students play a vital role in decisions at the University.

Student Council is made up of three primary branches. The Executive Board and the Representative Council (Hall, Class, Commuter, Transfer, Equity and Inclusion, and International Representatives) are elected from and by the undergraduate student body to represent the undergraduate population to the council as a whole and to the administration and faculty. The Appointed Council includes Judiciary Committee members and Grants Committee members, who are appointed from the undergraduate student body by the Elections Committee, the CUSC President, and a super-majority vote of the CUSC.

CUSC is charged by the Trustees of Clark University as caretakers of part of the Student Programming and Activities Fee and is responsible for supporting the undergraduate student body by providing funds to all recognized student clubs and student initiatives. The Student Council also represents the student body in the form of binding and nonbinding legislation, resolutions, and formal correspondence with the administration.

#### Wellness Education

## Higgins University Center, third floor

The mission of Clark Wellness Education is to promote holistic well-being on campus and support students who are on their wellness journey. The concept of holistic health is taught through the Wellness Wheel framework, which highlights eight essential areas: mental and emotional wellness, physical wellness, social and cultural wellness, sexual wellness, spiritual wellness, occupational wellness, financial wellness, and environmental wellness. Wellness Education services and programming comprise large campuswide events, workshops on specific health-related topics, habitual self-care practices through the Weekly Wellness Staples, and individual wellness coaching and personal exploration.

Wellness Education also highly values peer education. Each year, new Wellness Ambassadors are trained through the NASPA-Certified Peer Educator training program and work all year to promote health and well-being in our campus community. Additionally, the Office of Wellness Education oversees the Consent Educators. These are students who are trained to facilitate the Consenting Communities program during Orientation to all incoming students. Follow @clarku\_wellness on Instagram or stop by to get connected with the office.

## SUPPORT RESOURCES

#### **Academic Advising**

## Shaich Family Alumni and Student Engagement Center, room 214

The Academic Advising Center works closely with the First-Year Success Advisors to assist students with their first-semester course registration and transition to college. Students are invited to meet with a staff member for general academic advice or for help in deciding on a major. Academic Advising complements faculty advising throughout a student's time at Clark. Academic Advising processes College Board petitions for exceptions to academic policies, as well as approvals for courses to be completed outside of Clark. The Center also evaluates transfer and advanced standing credit.

## **Academic Support**

Academic Commons, Goddard Library, first floor

The <u>Academic Support Center</u> helps all students achieve their full academic potential through subject area-specific and success tutoring, Writing Center consulting, and academic coaching. Visit the website to learn more; schedule appointments at <u>clarku.mywconline.com</u>.

### **Tutoring**

The Academic Support Center provides one-on-one peer tutoring in a variety of subjects, including biology, chemistry, computer science, math, game design, and psychology. Additionally, the Center offers Peer Success Tutoring, which helps students develop academic skills applicable to all academic disciplines. Peer Success Tutors assist students in enhancing their time management, organization, and study skills. Appointments can be in person or online.

#### Writing Center Consulting

The Writing Center assists students with writing in every discipline in the University, at any stage — whether a student writer is brainstorming ideas, writing a first draft, or editing a final version. Students can get help starting projects, organizing their thoughts, revising drafts, and working with citations, improve the mechanics of their written English, and learn to avoid plagiarism. Students can bring writing for any class, in any discipline, as well as cover letters, résumés, and personal statements.

#### **Academic Coaching**

In addition to our tutoring and writing center student staff, the Academic Support Center has multiple professional staff members who provide students with academic coaching. This can include setting academic goals; creating short- and long-term academic success plans; developing study, organization, and reading skills; providing advocacy with faculty and other staff members; and much more.

## **Academic Policies**

All students are responsible for reading the University's academic policies and for adhering to all academic policies and processes within the <u>Clark University Academic Catalog</u>.

## First-Year Success Advisors

## Higgins University Center, Asher Suite, third floor

During a student's first year at Clark, they will be paired with a First-Year Success Advisor (FYSA), a professional staff person who will support their transition into the Clark community through their sophomore year or until they declare a major. Working in partnership with FYI faculty advisors and peer mentors FYSAs are the go-to people for all questions students may have about their Clark academic or residential experience. They will answer questions about getting involved on and off campus; help students understand the support services offered at Clark; with faculty advisors, assist with course selection; and clarify institutional policies. Students should meet with their FYSA at least once per semester, but are free to contact them anytime with questions or concerns.

#### Care Network

## Shaich Family Alumni and Student Engagement Center, second floor

The Clark University Care Network is a collaborative, crossfunctional team of staff members dedicated to supporting students facing adversity and personal challenges. The Care Network provides personalized support to students dealing with issues that may impact their social, personal, or academic wellbeing. Students who are connected to the Care Network work with non-clinical case managers who provide advocacy, referrals, resource coordination, and other interventions designed to reduce risk. The work of the Care Network relies on members of our community noticing when a student is in distress and <a href="taking action to connect that student to support">taking action to connect that student to support</a>.

#### **Clark Swipe Out Hunger**

Swipe Out Hunger is a program that allows any Clark student experiencing food insecurity to have a set number of free meal swipes transferred directly onto their OneCard (Clark ID). Students who are allocated meals will receive swipes on their card within two business days of their conversation with someone from the program; the swipes can be redeemed in the dining hall or Bistro. Students can reach out to the Division of Student Success with questions or concerns, or email <a href="mailto:success@clarku.edu">success@clarku.edu</a>.

# **Counseling and Personal Growth**

#### 114 Woodland Street

Staffed by mental health professionals and graduate trainees, the Center for Counseling and Personal Growth (CPG) provides services including short-term individual therapy, group therapy, consultations and training for faculty, staff and student groups, crisis intervention, and referrals to local psychiatrists and mental health specialists. Counseling is provided free of charge to both undergraduate and graduate students. Students can also receive support from Uwill, a mental health platform built to support colleges by supplementing on-campus resources with a range of virtual services, including teletherapy, on-demand wellness, and crisis support.

CPG and Uwill assist students in dealing with a variety of issues, including (but not limited to) depression, anxiety, adjustment issues, time/stress management, and body image issues. The Center is open Monday through Friday from 9 a.m. to noon and 1 p.m. to 5 p.m. Appointments are required; call 508-793-7678 or email <a href="mailto:counseling@clarku.edu">counseling@clarku.edu</a>. Students can access Uhelp (Uwill's crisis support service) between 5 p.m. and 9 a.m. on weekdays and 24 hours on weekends. To connect with a professional therapist through CPG After Hours, call 508-793-7678 and select option 2.

Counseling for students at Clark is confidential, and information is not shared without permission, except in cases where an individual's safety is at risk, the safety of others is at risk, or if there is a court subpoena. Students who have been clinically determined to be a risk to themselves or others may be assessed by the emergency mental health service at UMass Memorial Medical Center (Lake Avenue campus). The University's protocol following any mental health hospital evaluation or hospitalization includes a reentry interview by an on-campus clinician to ensure adequate services are in place; this reentry interview must take place within 24 business hours of release from the hospital. A student is not permitted to return to campus until the interview has been conducted, or unless otherwise approved by the Dean of Students.

# **English Tutor for Speakers of Other Languages** *ALCI Lounge, JC 208*

The American Language and Culture Institute offers opportunities for students whose first language is not English to receive feedback on written assignments and presentations from a professional staff member, whose training and experience will help students improve not only their written assignments but also their academic English skills for future work.

## **Health Services**

#### 501 Park Avenue

Clark University Health Services, staffed by physicians, nurse practitioners, nurses, and administrative personnel, is a primary care outpatient clinic providing on-campus health care to full-time undergraduate students. Graduate students may use Health Services on a fee-for-service basis. The office is open from 9 a.m. to 5 p.m., Monday through Friday, when classes are in session. To make an appointment, call 508-793-7467.

If an illness occurs when Health Services is closed, medical care is available through the Hahnemann Family Health Center. Follow the steps below for after-hours care.

- 1. Call the Hahnemann Family Health Center's answering service at 508-334-8830 and identify yourself as a Clark University student.
- 2. Leave your name and telephone number with the answering service. A physician will return your call within one hour.
- 3. When the physician calls, describe your problem. If the physician decides you need to be seen, you will be referred to the emergency room at UMass Memorial Medical Center, Memorial Campus, 119 Belmont Street, Worcester.
- 4. If you go to the emergency room, identify yourself as a Clark University student and give the name of the physician you spoke with at the Hahnemann Family Health Center.

### **Strategic Learning Services**

Shaich Family Alumni and Student Engagement Center, second floor

The Strategic Learning Services program (SLS) at Clark University supports students with a comprehensive approach to long-term success. Coaches assist students in building self-confidence, motivation, and self-reliance through personalized study strategies tailored to each individual's needs and learning style. Students will develop skills such as efficient note-taking, organization, time and stress management, test-taking strategies, and more.

Strategic learning coaches model effective student-teacher interactions and encourage students to take responsibility for their choices and actions, fostering positive self-perception and motivation to succeed. Students meet with their coach for a one-hour session (or two half-hour sessions) per week throughout the semester.

#### **Student Accessibility Services**

Shaich Family Alumni and Student Engagement Center, second floor

Student Accessibility Services (SAS) supports students with documented disabilities in accessing reasonable accommodations that enhance their success across campus. Students who are seeking either academic or housing accommodations should contact SAS to self-identify and provide disability documentation from within the last three years. For more information about available accommodations, the registration process, and/or documentation criteria, visit the SAS website.

The SAS Office and Testing Center are open Monday through Friday from 9 a.m. to 5 p.m. Please contact SAS by phone (508-798-4368) or email <a href="mailto:accessibilityservices@clarku.edu">accessibilityservices@clarku.edu</a> with any questions.

#### Title IX

Shaich Family Alumni and Student Engagement Center, room 315

Clark University is committed to providing a campus environment where all students are safe from sexual harassment, violence, and discrimination. All members of the University community are expected to conduct themselves in a manner that does not infringe upon the rights of others. The Office of Title IX develops, enforces, and processes the University's Sexual Offenses Policy and Procedures.

#### **University Police**

Bullock Hall, basement

The University Police Department, staffed by Massachusetts State Special Police Officers, provides life and property protection to the Clark community — 24 hours a day, 365 days a year. In addition to patrolling grounds and buildings routinely, the department supervises the ClarkRIDE safety transportation service. Officers are specially trained in sexual assault investigations, diversity, medical response, active shooter response, hate bias crimes, and crime prevention, among other areas.

### **Undergraduate Research and Fellowships Advising**

Shaich Family Alumni and Student Engagement Center, room 206

Clark University encourages undergraduate students, graduate students, and recent alumni to apply for prestigious, competitive fellowships and scholarships to advance their research, teaching, and career trajectories. These awards can provide opportunities and financial support for a variety of experiences, including study abroad, undergraduate and graduate study, federal employment, teaching, research, and public service. The office advises and assists interested students throughout the application process, including planning, writing personal statements and proposals, and interviewing.

#### **IMPORTANT OFFICES**

#### **Alumni and Friends Engagement**

Shaich Family Alumni and Student Engagement Center, fourth floor

The Office of Alumni and Friends Engagement comprises two departments: The Clark Fund and Alumni Affairs. Together, the teams work to build meaningful, long-term relationships among Clark University, its graduates, and stakeholders through communications, programming, events, volunteer opportunities, networking, and fundraising. The office coordinates alumni communities and events, fundraising initiatives, Family and Friends Weekend, and Alumni Weekend, and advises two student groups: the Student Alumni Relations Committee (SARC) and the Senior Class Gift Committee.

#### **Career Connections Center**

Shaich Family Alumni and Student Engagement Center, first floor

The Career Connections Center (CCC) provides a number of services to students. These include helping with internship or job searches, mock interviewing, writing a résumé and cover letter, connecting with Clark alumni, and exploring graduate schools.

#### Cashier

Shaich Family Alumni and Student Engagement Center, room 318

The <u>Cashier's Office</u> processes payments and deposits for all University funds, disburses student financial aid refunds, and is available for students to cash checks or add money to their Clark OneCard.

#### Clark OneCard

ITS Help Desk, Academic Commons at the Goddard Library

The <u>Clark OneCard</u>, issued to all new students during Orientation, is your official University ID. It serves as an entrance key to all buildings on campus, including residential and academic buildings, the Kneller Athletic Center, and Goddard Library, and is used for meal plans and printing.

The OneCard also lets students make purchases at locations on and off campus through the CashCard program, which is convenient, flexible, and secure, and can support students with budgeting and accountability.

## **Community Standards**

Wright Hall, basement

The <u>Office of Community Standards</u> (OCS) manages the policies and procedures that help members of the Clark community hold each other accountable. OCS is responsible for administering all conduct processes, including initial hearings, the Peer Conduct Board through restorative practices, and administrative hearings.

Clark University is committed to sustaining an academic environment that respects individual freedom and promotes the health, safety, and well-being of all community members. We believe in building an inclusive environment. Therefore, we must adhere to a standard policy that embraces all community members regardless of their background. For questions related to the Clark University student conduct process, email <a href="mailto:community-standards@clarku.edu">community-standards@clarku.edu</a>.

## Division of Student Success and Dean of Students Shaich Family Alumni and Student Engagement Center, second floor

The Division of Student Success (DSS) coordinates services related to housing, residential life, new student orientation, health services, student engagement, belonging, identity, personal counseling, wellness, and student conduct. DSS creates and maintains vibrant student experiences and supports students' holistic growth and development while at Clark. All students are welcome in the Division of Student Success, which collaborates with faculty, staff, administrators, student organizations, and the Undergraduate Student Council to engage and care for students at Clark.

## Dean of the College

Shaich Family Alumni and Student Engagement Center, second floor

The Dean of the College is responsible for undergraduate academic and cocurricular programs and policies. The Dean also serves as Associate Provost of the University, with broad responsibility for all aspects of curriculum, instruction, and faculty advising. The Dean of the College works closely with the Undergraduate Academic Board to review proposals for new and revised courses, majors, concentrations, and academic requirements, as well as to assess existing programs and requirements. The Dean and her staff also oversee the Dean's List, ClarkFEST, and several undergraduate student awards.

#### **Executive Vice President and Treasurer**

Geography Building, second floor

The Office of the Executive Vice President and Treasurer oversees the offices of Human Resources, Financial Services, University Budgeting, and the Business Manager. The office also is responsible for the University's investments, external debt, and financial planning.

## **Facilities Management**

501 Park Ave. (corner of Maywood Street and Park Ave.)

Facilities Management ensures that the environment in which students study and live is safe and healthy. The custodians, maintenance workers, and groundskeepers maintain workspaces, classrooms, and residence halls, clean houses, and landscape the campus, among many other tasks. During the academic year, Facilities is open Monday through Friday from 7:30 a.m. to 5 p.m. During the summer, the office is open Monday through Friday from 7 a.m. to 4:30 p.m.

Located on the corner of Maywood Street and Park Avenue, the door is always open to students. If you need something repaired, submit a Facilities work request. Any emergencies should be reported immediately by calling 508-793-7566 (or, after business hours, by contacting University Police at 508-793-7575). Facilities is not responsible for laundry or cable concerns.

#### **Financial Assistance**

Shaich Family Alumni and Student Engagement Center, third floor

The Office of Financial Assistance awards nearly \$50 million in financial aid through Clark scholarships, grants, federal grants, work-study, and state scholarships, and provides information and counseling about the financing options available to both parents and students. Students can access information about their financial aid application through CUWeb. Financial Assistance works with the Office of Student Employment to coordinate the undergraduate student employment program, including the process and forms students must complete to be set up in the payroll system.

# **Human Resources and Organizational Excellence** *Geography Building, third floor*

The Office of Human Resources and Organizational Excellence is responsible for non-student employment processes and University-wide issues of affirmative action, including harassment and discrimination.

## **Information Technology Services**

Help Desk: Goddard Library, Academic Commons

Information Technology Services (ITS) provides support for most campus technology needs. Popular ITS services for students include computer labs, free and discounted software, support for common computer and networking issues, internet access across campus, email and cloud-based file storage, and much more.

### **Marketing and Communications**

138 Woodland Street

The Marketing and Communications office is responsible for elevating Clark's standing and reputation as a university of global consequence — in undergraduate and graduate education, research, and community partnerships — with prospective students, alumni, educators, public and private leaders, media, employers, and foundations. The office provides communications, public relations, and creative services for the University; produces awareness, recruitment, and fundraising campaigns; manages the University's website, <a href="ClarkU News">ClarkU News</a>, and primary social media channels; distributes the weekly ClarkNOW and NOW at Clark email publications; and publishes Clark University Magazine.

## **Planning and Strategic Initiatives**

Geography Building, second floor

The Executive Vice President of Planning and Strategic Initiatives oversees the offices of Facilities Management, Strategic Analytics and Institutional Research, and Strategic Initiatives.

This office facilitates all capital planning and projects on campus and is responsible for maintenance, renovation, and building infrastructure projects.

#### **President's Office**

Geography Building, room 202

David B. Fithian '87 is the 10th president of Clark University. As the chief executive officer, he is responsible for the overall administration and general welfare of the University and works to achieve a dynamic fit among faculty, students, staff, programs, facilities, and resources. While ultimately responsible to the Board of Trustees and for overseeing general concerns around the budget, academic programs, and development, the President also publicly represents Clark to its many constituencies, including students, alumni, families, donors, friends, the Worcester community, and the larger academic community.

#### **Provost**

Geography Building, room 212

John Magee, provost and vice president for academic affairs, oversees all undergraduate and graduate academic programs, as well as Athletics, Student Success, Sponsored Research, University libraries, and the Registrar. As Clark's senior academic administrator, the Provost works with the President and the faculty to set strategic and academic priorities for the University. The Provost also allocates and oversees the resources that support the educational and research missions of the University. Working with faculty, the Provost is responsible for attracting, retaining, and supporting faculty members who are not only excellent teachers and mentors to their students but also nationally and internationally recognized scholars in their fields.

#### Registrar's Office

Shaich Family Alumni and Student Engagement Center, room 300

The <u>Registrar's Office</u> is responsible for managing and maintaining student records, overseeing registration processes, and ensuring compliance with academic policies. Students will have ongoing interactions with the Registrar's Office from the time they enter Clark through graduation and beyond.

Clark University partners with the National Student Clearinghouse for transcript delivery, enrollment verification, and degree verification. Visit the Registrar's website for more information about various processes and to access all student request forms.

#### **Student Accounts**

Shaich Family Alumni and Student Engagement Center, room 320

The Student Accounts Office helps students determine how much their Clark education will cost and answers questions regarding their bill, monthly payment plan, or financing options.

## **Undergraduate Admissions**

3 Maywood Street

At the "front lines" of public contact, Undergraduate Admissions informs prospective students about academic opportunities at Clark, and campus life in general. While charged with reviewing applications and selecting the incoming class, staff members are also interested in the experience students have after they enroll at Clark. The Admissions office is always looking for current Clarkies to participate in the Student Admissions Ambassador Program and hires students each spring. First-year students are invited to open their rooms to visiting high school students and families during the fall and spring semesters, or to serve as overnight hosts in the spring semester.

## PLACES AND SPACES

## Shaich Family Alumni and Student Engagement Center (ASEC)

Built in 2016, the Shaich Family Alumni and Student Engagement Center (ASEC) is located just across Main Street from Clark's main gates. In this building, you'll find important student resources such as the Dean of the College, Dean of Students and Division of Student Success, Career Connections Center, and Student Employment; student meeting spaces; the Campus Store; and the Den.

#### **Band Rehearsal Room**

Estabrook Hall, lower level

This rehearsal room is available to Clark students for band rehearsals during limited evening and weekend hours. Access to the room follows strict guidelines, and rehearsal times are scheduled and organized by the Music Society of Clark University, a student group.

#### **Bistro**

Higgins University Center, first floor

The Bistro features multiple dining platforms and a spacious, relaxed atmosphere for grab-and-go and made-to-order meals. The Bistro is a convenient place to meet friends for a fun time at the UC.

## **Campus Store**

Shaich Family Alumni and Student Engagement Center, first floor

The Campus Store, owned and operated by the University, carries school and office supplies, University apparel and spirit items, glassware, and gift items, as well as reference and trade books. The Campus Store accepts cash, the Clark CashCard, traveler's checks, checks, Campus Store gift cards, and most major credit cards.

#### Center for Media Arts, Computing, and Design

A hub of creative activity on campus, the Center for Media Arts, Computing, and Design (CMACD or MACD) inspires Clarkies' entrepreneurial thinking and development of innovative technology. It houses the Becker School of Design & Technology, the Department of Computer Science, and Visual and Performing Arts programs, and includes collaboration spaces, classrooms, and labs that can be used by scholars from all disciplines. The center hosts an AR/VR lab, multimedia gallery, maker space, robotics lab, active learning classroom, flexible classroom space, and more. This interdisciplinary facility is open to all members of the Clark community.

#### **Corner House**

Corner House is the home of the Office of Global Engagement, which includes the American Language and Culture Institute (ALCI), the International Students and Scholars Office (ISSO), and Study Abroad Office. These offices provide services and programs to support Clark University's international students, scholars, and employees as they seek to achieve their academic and professional goals.

#### Cougar Café

Goddard Library, Academic Commons, first floor

Stop by for fair-trade tea, a coffee pick-me-up, or a muffin on the go.

#### **Craft Studio**

Higgins University Center, lower level

The Craft Studio provides a space for all members of the Clark community to work on their own creative projects or to attend classes, including knitting, candle-making, stained glass, quilting, ceramics, calligraphy, and silkscreen. The studio also has pottery wheels, kilns, and glazing equipment.

#### **Dana Commons**

Dana Commons is home to the Student Leadership, Identity, and Community Engagement (SLICE); the MOSAIC offices for cultural student clubs; faculty offices; the Center for Gender, Race, and Area Studies (CGRAS); and the Alice Coonley Higgins Institute for Arts and Humanities. Programs, events, guest lectures, and classes are held in the Fireside Lounge, McCann Resource Room, and the Fishbowl.

#### The Den

Shaich Family Alumni and Student Engagement Center, first floor Coffee, sandwiches, and snacks — what more can we say?

#### **Dolan Field House**

The 29,850-square-foot field house features a rubber composite playing surface, appropriate for indoor practice space for outdoor teams, and is used for intramurals as well as activities including basketball, tennis, volleyball, badminton, and indoor soccer. The field house also includes a training room, office space, and locker rooms for visiting and home teams.

## **Donahue Rowing Center**

Located on Lake Quinsigamond, the boathouse — where the women's rowing team is based — is shared with other Worcester-area college and university rowing teams.

### **Granger Fields**

Located on Beaver Street, adjacent to the Dolan Field House, the complex accommodates intercollegiate soccer, lacrosse, field hockey, and baseball, as well as intramurals and recreation, on two synthetic surfaces. The Corash Tennis Courts include six Plexipave-surfaced, lighted courts for use by Clark's tennis teams and recreational players.

#### The Grind

Higgins University Center, lower level

The Grind is a multipurpose venue for department and student group events, rehearsals, and meetings. Use of the room must be reserved through the Office of Student Leadership and Programming. The Grind hosts student performances, concerts, and comedians, and frequently features late-night student entertainment. Pool tables, ping pong, and foosball are available for use when the room is not reserved; game equipment may be signed out, with a Clark ID, from the Information Desk on the first floor.

## **Higgins University Center**

The Higgins University Center (UC) is where members of the Clark community gather formally and informally for intellectual enrichment, conversation, celebration, and recreation. It provides a central location where creativity and ideas are openly exchanged on a common ground. The UC houses the main dining hall, Bistro, conference rooms, the Grind, Craft Studio, student organization offices, and the mailroom. On the second floor you'll find Tilton Hall, Clark's spacious multipurpose room with 35-foot bay windows, a roof patio, piano, and fireplace.

## **Kneller Athletic Center**

The multipurpose George F. Kneller Athletic Center is a hub of activity for Clark's students, faculty, staff, and alumni. Level one has four racquetball courts and two squash courts; level two features a six-lane, 25-yard swimming pool, a team weight room, locker rooms, and a racquetball/squash viewing area; level three comprises a fitness center, gymnasium with four full-size basketball courts, training room, equipment room, swimming pool viewing area, conference/classroom, restrooms, and the main lobby; and level four includes a multipurpose room, athletic department offices, and another meeting room. Visit Clark Athletics online for more information about the Kneller and Bickman facilities.

#### Libraries

#### **Goddard Library**

The Robert Hutchings Goddard Library, named for the Clark physicist who invented the rocket technology that made space travel possible, is both the academic heart of the University and an architectural landmark — a traditional and digital library with time-tested and brand-new collections and services. The collections include more than 576,000 volumes, 276,000 monographs, and subscriptions to 1,600 periodicals. The library provides full internet access and nearly 50 end-user subject-specific databases.

Goddard Library also offers a viewing area for videocassettes and DVDs; a listening area for compact discs, records, and tapes; a language lab; microcomputers; and terminals linked to the campus network. The library's menu of online information sources, including the public online catalog, is available 24 hours a day.

Because Clark is a member of the Higher Education Consortium of Central Massachusetts, students have access to eight academic Consortium libraries and a combined local collection of more than 3.5 million volumes.

#### **University Archives and Special Collections**

University Archives is the repository for Clark's official records, publications, and other materials documenting the history and development of the University community. Manuscript collections reflecting the life and work of former faculty members, including rocketry pioneer Robert Goddard and the University's first president, G. Stanley Hall, among others, are included.

The resources of the archives are useful to undergraduates in the preparation of student publications, club activities, or research papers on Clark's history, or subjects for which Clark serves as an example of some larger phenomenon. Some materials — such as student records — are necessarily restricted to preserve confidentiality, but most of the collection is readily available. Staff will instruct students in the use of original materials and describe Clark's archival resources in detail. The University's collection of rare books is also housed in this area and can be used for research and scholarly purposes.

#### **Academic Commons**

The Academic Commons (AC), located on the first floor of Goddard Library, is a central hub of academic and resource support services for the entire community, including the Office of Academic Support, and 24/7 computer access, the ITS Help Desk, Clark Archives and Special Collections, and the Cougar Café.

### Kasperson Research Library

The Jeanne X. Kasperson Research Library offers one of North America's most extensive collections on environmental risk and hazards, as well as the human dimensions of global environmental change. The library also holds resources on subjects such as international development, technology, and energy policy. Library staff has prepared more than 124 "data boxes" for specific subjects on dozens of issues, from AIDS to climate change, nuclear power, and sustainable development. It is not a lending library, but patrons are allowed to keep identified materials aside for the duration of their research.

#### O'Brien Field

Located a short distance from campus on Knowles Road, this field is used by Clark's softball team.

#### The Table at Higgins

Higgins University Center, first floor

Clark's flagship, all-you-care-to-eat dining hall features a deli, salad bar, kosher kitchen, brick oven pizza, and much more. All food served in the Table at Higgins, including sauces, is cooked from scratch with locally and sustainably purchased fresh fruits, vegetables, and meat that is trimmed and cut in-house by Clark's on-site chefs. The Table at Higgins provides guests with a fresh, homemade, real food experience. To achieve this, fresh ingredients, fruits, vegetables, and bread are delivered daily from local farms and bakeries. Harvest Table, Clark's dining partner, believes in providing a healthy food experience to everyone.

## **CLARK UNIVERSITY ONLINE**

Clark offers many services online or through an app for ease and convenience. Below are a few students should download and access regularly.

#### Canvas

<u>Canvas</u> is Clark University's learning management system, where students can find class documents and videos, take quizzes, submit papers, connect through discussion boards, and view grades.

#### Clark ALERTS

Clark ALERTS, the University's emergency notification system, contacts students, faculty, and staff via text messages (SMS) to mobile devices; voice calls to mobile phones and off-campus phone numbers; and emails to Clark and non-Clark addresses. During an emergency situation, the Clark ALERTS system will send a message with information and/or instructions.

#### ClarkYOU

Logging in to <u>ClarkYOU</u> lets you access a range of online services, including CUWeb for student accounts, grades, and payroll information; Clark email and OneDrive; ClarkCONNECT; Canvas; Clark Engage; Handshake; LinkedIn Learning; the Digital Commons; Facilities Work Requests; SmartBuyPlus; the housing portal; OneCard balances; and more.

## **Clark Engage and CORQ**

Discover unique opportunities on <u>Clark Engage</u>, which includes a list of student organizations and contact information, a calendar of events and activities, and ways for student clubs to advertise events and check their financial budgets. Students can also access Clark Engage by downloading the CORQ app, which connects students to events, clubs, and opportunities for involvement wherever they are.

## **Grubhub** — Harvest Table mobile ordering

Download the Grubhub app to pre-order food for pickup at campus dining locations. Activate campus dining in your account, add your OneCard, and you'll be set to order!

#### **ClarkCONNECT**

<u>ClarkCONNECT</u> is a platform designed exclusively for Clark students and alumni around the world for mentorship, networking, and finding and sharing professional opportunities. It's a dedicated online network where students can choose to mentor or be mentored through a "flash" meeting or for a sustained period. On ClarkCONNECT, alumni and students ask questions and seek guidance, coach and inspire, and find paths to professional and academic success.

#### Handshake

Handshake is a modern career services platform that connects students and employers for events and opportunities. Handshake offers a wealth of career-related resources and is where students can schedule an appointment with a career advisor. Every Clark student has a Handshake profile, but must activate it by logging in. Handshake is also where students can search and apply for on-campus jobs. Contact the Career Connections Center or Office of Student Employment with any questions about Handshake.

## **Housing and Dining Portal**

The Housing and Dining Portal provides self-service access for students to select and change their meal plan, apply to live on campus, upload their housing preferences, and participate in the housing selection and lottery. To get to the Housing and Dining Portal, log on to <a href="ClarkYOU">ClarkYOU</a> and click "Housing and Dining Self-Service."

## **Merit Pages**

Clark University uses <u>Merit Pages</u> to share news of student achievements with local news outlets, high school administrators, elected officials, and students' friends and families. Every Clark student has a Merit Page that we encourage them to activate — it's like a personal newsroom for their college career (and beyond).

Students can share their achievements with the people most important to them; once those contacts are added, they will receive notifications when news is published.

#### **Online Textbook Ordering**

The Clark bookstore is completely online. To order textbooks, log on to the **online bookstore** with your Clark credentials to find required materials and pricing options (new, used, marketplace, e-book, or rental). Students also may choose where they would like to have their books delivered. All returns and book buybacks will be handled through the site as well.

## **Rave Guardian App**

Rave Guardian is a free mobile app that turns a smartphone into a personal safety device, like carrying an emergency blue light system with you at all times. Through the app, available on the App Store and Google Play, students may connect to University Police directly in an emergency (or to 911 if they're off campus), or submit an anonymous tip to University Police in non-emergency situations. The app also includes important phone numbers and campus resources through its "Call and Content" directories. Students can update their profile information to include allergies or medical conditions in case of emergency.

#### **University Policies**

The searchable **Policy Library** serves as the central repository for the University's official policies.

## uSafeUS

uSafe is an app that can help a student get out of an uncomfortable situation. Some features include sending a fake text message or phone call; letting others know to check in when walking alone; asking bar staff for help without anyone knowing; and finding resources, answers, or guidance if an individual or a friend experiences sexual harassment, assault, relationship violence, or stalking.

## STUDENT RIGHTS AND RESPONSIBILITIES

View the Student Code of Conduct »

Clark University, as a private liberal arts university, aims to provide students with opportunities for intellectual and personal development in a community setting. To achieve this goal, which includes respect for others' cultures and perspectives, students must have a shared sense of responsibility for the safety, health, and well-being of all community members.

The following information applies to all Clark University students. Other members of the community have similar documents outlining their responsibilities. Students who have a concern about a possible violation of their rights should see the Dean of Students.

This section of the guide will:

- 1. Communicate students' basic rights
- 2. Outline students' responsibility to maintain those rights in a Student Code of Conduct
- 3. Describe the conduct process used when a provision is violated

## **Student Rights**

Clark believes that students possess certain rights along with their responsibilities. These rights value both the individual and the community and provide for student support and protection. At the same time, in order for students to exercise these rights, they must act responsibly, in accordance with University policies and procedures — including the Student Code of Conduct — and with local, state, and federal law.

- Clark University students have the right to an environment in which the University takes reasonable measures to offer students protection from foreseeable danger.
- Clark University students have the right to an environment conducive to the pursuit of academic requirements and interests.
- Clark University students have the right not to be unlawfully discriminated against by any agent, organization, or member of the Clark University community for reasons of age; creed; (dis)ability; ethnic or national origin; gender, gender identity, or gender expression; marital status; political or social affiliation; race; religion; or sexual orientation.
- Clark University students have the right to express their ideas, thoughts, and opinions, both individually and in the manner of forum or protest, without fear of censure or retribution from members of the Clark University community. Read the <u>Protests and Demonstrations Policy</u>.
- Clark University students have the right to a reasonable expectation of privacy in their academic, cocurricular, and personal lives.

- Clark University students have the right to access and control access to their educational records as provided in the Federal Family Educational Rights and Privacy Act of 1974, also known as FERPA.
- Clark University students have the right to bring forward a complaint if one has a good-faith reason to believe that it is more likely than not that the rights or responsibilities derived from this document have been violated.
- Clark University students have the right to address all alleged violations of the University's policies and procedures. The University's conduct process follows procedures as defined in the Code of Student Conduct.
- Clark University students have the right to establish representative governmental bodies and to participate in University governance in accordance with the rules and procedures of the University.

## **Group Accountability**

All student organizations must follow procedures detailed within the Student Club Guidelines and Policies manual provided by the Office of Student Leadership and Programming. Student organizations must also follow procedures within their most recently approved charter. Acting outside of these documents could result in a range of outcomes, including, but not limited to:

- · Inability to access funds
- Inability to host events or reserve space on campus
- Removal from officer positions
- Removal from organizations
- Loss of recognition status

# Student Access to Records and Clark University's FERPA Policy

The Family Educational Rights and Privacy Act of 1974 (FERPA) requires that institutions of higher education strictly protect the privacy rights of all students who are or have been in attendance. In practice, this means that information contained in the student's educational record can be shared only with school officials who have a legitimate educational interest and a legitimate need to know such information to fulfill their professional responsibilities. For these purposes, "legitimate educational interest" shall mean a purpose that has a directly identifiable educational relationship to the student involved.

#### **School Officials**

For purposes of FERPA, school officials are those members of an institution who act in the student's educational interest within the limitations of their need to know in the execution of their job responsibilities. Where appropriate, these school officials may, at their discretion, choose to share such information with University faculty or staff on a need-to-know basis.

## **Directory Information**

Directory information is general information contained in the educational record of a student that generally would not be considered harmful or an invasion of privacy if disclosed.

Directory information as defined by Clark includes a student's name, addresses (campus, home, email), telephone listings, and photograph; major field of study, dates of attendance, class year, and enrollment status (e.g., undergraduate or graduate; full time, three-quarter time, half time, or less than half time); participation in officially recognized activities and sports, as well as weight and height of members of athletic teams; degrees, honors, and awards received; and most recent educational institution attended. School officials may, at their discretion, release directory information to third parties unless the student specifically directs that it be withheld by requesting a confidentiality flag on their student record.

## Registrar's Office

The Registrar's Office is the custodian of all educational records, ensuring their confidentiality and integrity. The University Registrar is responsible for maintaining accurate and secure records, including grades, transcripts, and enrollment information. In accordance with AACRAO guidelines, the Registrar will share non-directory information about individual students with other school officials only on a need-to-know basis or as required by the school official's job responsibilities. This ensures that sensitive information is protected while facilitating necessary administrative functions.

## **Faculty**

All official records created by Clark faculty in fulfilling their professional obligations (e.g., grades and comments on graded papers) are protected by FERPA. Informal records maintained by Clark faculty (e.g., notes about meetings with students) that are kept under the sole possession of the faculty member, have not been created with the assistance of anyone else, and are accessible only to a temporary substitute, do not fall under FERPA's umbrella. Nevertheless, such informal records should be shared with third parties only on a need-to-know basis.

Faculty who serve as academic advisors will have access to their advisees' academic records. Where appropriate, they will be informed of those actions of the College Board that relate to their advisees. All faculty will have access to a student's class schedule for the purpose of overriding a registration restriction.

# **Academic Advising Office**

The Associate Dean of the College/Director of Academic Advising may share a student's educational record with members of the staff of Academic Advising when it is deemed appropriate for them to have such information in the execution of their duties.

#### **Division of Student Success Staff**

The Dean of Students may share a student's educational record with members of the Student Success staff when it is deemed appropriate for them to have such information in the execution of their duties.

#### Admissions

FERPA does not apply to the records of applicants for admission who are denied acceptance to Clark, nor does it apply to applicants who are accepted but choose not to attend Clark. Admitted students are covered by FERPA once they have enrolled. A student is considered enrolled on the first day of classes.

#### **Athletics**

Information about the academic status of student-athletes will be shared with the Director of Athletics for the purposes of ensuring NCAA compliance. The Dean of Students may share conduct information with the Director of Athletics in support of the Athletic Code of Conduct. They also may share information of a serious nature about a student when it is relevant to that student's status as an athlete.

#### **Other Persons**

Faculty and students serving on official University committees where a legitimate "need to know" exists may have access to educational records as related to the duties of the committee. Faculty members of registered honor societies may have access to student educational records for the sole purpose of determining eligibility for membership on the basis that they are acting in an official University capacity that is integral to the educational function of the University. In both cases, the legitimate educational interests of students and the University have been served.

## Official Agents

Clark University may share certain personally identifiable information with official agents. An official agent of the University is a person or organization performing a business function or service on behalf of the institution (a function or service that the institution normally would perform itself). All official agents of Clark University have signed an agency agreement that stipulates that they will adhere to FERPA guidelines.

### **Missing Student Notification Policy**

In compliance with the Higher Education Opportunity Act of 2008, this policy outlines the procedures for reporting, investigating, and making emergency notifications regarding any resident student of Clark University who is reported as and believed to be missing.

A Clark resident student is presumed to be "missing" when the student's absence is inconsistent with established patterns of behavior and the deviation cannot be readily explained. Before presuming that a person is missing, reasonable measures should be taken to determine whether the person is at their home or campus residence, and if anyone familiar with the person has seen or heard from them recently or is aware of their whereabouts.

Any member of the Clark University community (whether employee or student) who is concerned that a member of the University community is missing should contact University Police at 508-793-7575 or the Dean of Students Office at 508-793-7423 as soon as it is determined that the individual is missing, as defined above.

## **Emergency Contact**

All enrolled students at the University are urged to designate an emergency contact person. All students have their own student accounts and may enter or change their designated contacts at any time by updating emergency contact information through CUWeb (under personal information/address). Only authorized campus officials, as part of their responsibilities, and law enforcement officers in furtherance of a missing person investigation, may have access to this information.

# Reporting and Investigating Missing Persons

Any report of a missing student will be fully investigated by appropriate University personnel under the joint coordination of the Division of Student Success and University Police. The assistance of the Worcester Police Department, Massachusetts State Police, or other appropriate law enforcement agencies will be sought if such assistance is indicated and deemed necessary by the initial campus investigation.

When a student is reported missing, Clark University may:

- Involve both University Police and the Division of Student Success in the report and share all relevant information
- Initiate an investigation to determine where the student might be and if the student can be located
- Make reasonable efforts to contact that student via phone, email, and an in-person visit to the student's residence or room
- Contact faculty, peers, roommates, and other University community members to determine the potential whereabouts of the student

- If the student cannot be located and remains missing, Clark University will, according to the law, contact Worcester and/ or Massachusetts State Police within 24 hours of the initial internal report
- Notify the emergency contact or legal guardian (for students under the age of 18) of the status of the investigation within 24 hours of the initial report, unless the student has been located

In situations that may indicate a serious threat to a student's well-being, Clark University may notify law enforcement agencies and emergency contact(s) immediately.

The Division of Student Success is required by law to inform the designated contact person of a missing student who resides in University property — or the custodial parent or guardian in the case of a minor — within 24 hours of receiving a missing person report.

## Reporting a Bias Incident

Clark takes seriously all acts of bias or discrimination of which it becomes aware and will respond quickly and thoroughly. The response includes assessing reports; investigating the incident; referring to the appropriate department(s) that may initiate a conduct process; and advising the Clark community of the incident when appropriate.

Students who feel they are the victim of or have witnessed an incident of bias or discrimination are strongly encouraged to report the incident using our online form.

Students may also report the incident to one of the following offices:

## **Dean of Students**

Shaich Family Alumni and Student Engagement Center, second floor; 508-793-7423 success@clarku.edu

## **International Students and Scholars**

142 Woodland Street, second floor; 508-793-7362 <a href="mailto:isso@clarku.edu">isso@clarku.edu</a>

#### Residential Life and Housing

Wright Hall, basement level; 508-793-7453 reslife@clarku.edu

## **University Police**

Bullock Hall, lower level; 508-793-7575

In incidents where the person(s) engaging in bias or discriminatory behavior(s) are identified or suspected, the incident should be reported to University Police and the Dean of Students. An investigation of the incident will be conducted, and criminal and/or internal conduct charges may result.

In incidents where the person(s) engaging in bias or discriminatory behavior(s) are unknown, the incident should be reported to University Police and the Dean of Students. An investigation of the incident will be conducted. If the person(s) engaging in bias or discriminatory behavior(s) remain unknown, the Dean of Students may inform the community of the incident and include in this announcement an opportunity to address the incident as a community.

## **Chosen Name Policy**

Clark recognizes that some community members wish to use a first name other than their legal first name to identify themselves. Clark refers to this as a chosen name — a name a student chooses to be called instead of their legal first name. Students can change their chosen first name by logging on to CUWeb.

Read the Chosen Name Policy for more information and to learn where a chosen name can and cannot be used.

#### **GUIDE TO LIVING ON CAMPUS**

View the Residential Student Guide »

More than 1,750 undergraduate and graduate students reside in the University's eight residence halls and 14 houses. On-campus housing is managed by the Office of Residential Life and Housing (RLH), eight professional staff members, and 42 undergraduate resident advisors (RAs); staff provide leadership, guidance, and opportunities for residents to involve themselves in Clark's vibrant residential community.

In addition to University policies and the undergraduate and graduate housing contracts, students residing on campus are expected to respect the following standards, which are in place to help protect individual rights and freedoms and to promote a safe, comfortable, and enriching living environment for all students.

## Office of Residential Life and Housing

The Office of Residential Life and Housing collaborates with Clarkies and campus partners to create a student-focused residential community that is inclusive, equitable, and safe. RLH's goal is to provide a living environment that allows for academic pursuits, interpersonal interactions, educational opportunities, and social events. It encourages freedom of action and self-expression within the context of community responsibility.

### **Residency Requirement**

Students entering college for the first time must live on campus for their first four semesters at Clark. Exceptions to this policy must be granted by RLH and are made if the student will be living with a parent or legal guardian and the primary residence is within the city of Worcester, or to those who have been approved to study abroad by the Office of Study Abroad and Away. Students who transfer to Clark as juniors or seniors are not required to live on campus, but are certainly invited to. Those who transfer in as first-years or sophomores must live on campus until junior status is reached. Students reaching junior status in the middle of the year, however, are reminded that their housing contract extends through the academic year, and they are expected to remain on campus for the entire year. Questions about this policy should be directed to RLH.

## **Housing Contract**

The housing contract students sign is a full-year agreement. Each student is obligated to reside in University housing throughout the period designated on the contract. Students may apply to be released from their contract, but they must provide substantial documentation to support the request. Appeals can be emailed to <a href="mailto:resllife@clarku.edu">resllife@clarku.edu</a>; granted housing appeals are subject to a \$1,500 cancellation fee.

#### Residence Hall Association and Hall/House Council

Residence Hall Councils represent students living in specific residence halls/houses and are formed at the beginning of each academic year. Their purpose is to promote community, diversity, and awareness through programming and advocacy, with the ultimate goal of increasing the quality of life in these buildings. Information on applying for election to Hall Councils will be available during the first weeks of classes.

The Residence Hall Association (RHA) represents the entire student population and governs the hall councils, ensuring that they remain active and focused. Additionally, the RHA works with Residential Life and Housing to maintain the quality of life for resident students.

## **Room Assignments**

First-year and transfer student roommates are assigned with consideration of their complementary lifestyles. Assignments are made regardless of race, religion, place of origin, sexual orientation, or intended majors. All University-owned housing is nonsmoking, and students are matched as smoking or nonsmoking roommates whenever possible.

Each year, a room selection process is held to allow students to choose their housing assignments for the following year. Students will receive information in February regarding the housing selection and lottery process.

All students living in University housing may choose to live with a roommate of a different gender in accordance with the Gender Inclusive Housing Policy. Residence halls that accommodate mixed-gender rooms, suites, and apartments include Blackstone Hall, Dana Hall, Hughes Hall, Johnson Sanford Center, Maywood Street Hall, and all RLH houses.

All gendered spaces are assigned based on students' self-identified gender.

New incoming students can select their roommates by indicating directly on their housing application with whom they would like to live. Returning students can select their roommates and roommate groups through the spring housing selection process.

Single rooms are selected on a seniority basis. Any student requesting a single room for medical reasons must communicate directly with Student Accessibility Services, which will request the proper medical documentation, approve any accommodation requests, and submit them to RLH.

Please note: A granted request will guarantee that a regular single accommodation will be available; however, the location of that room is not guaranteed, unless related to the medical need. Medical singles are charged at the same rate as nonmedical double rooms.

## Room Change/Consolidation

There is a "room freeze" in effect during the first two weeks and last two weeks of the fall semester, as well as the first two weeks of the spring semester and at the start of the room selection process.

After the room freeze period, a sole occupant of a double room may be required to consolidate if space requirements demand it. Residents who need to move to a new room or will have a new roommate assigned to their room will be notified in writing when they should complete the necessary paperwork. Students with vacancies in their rooms cannot prevent or interfere with the process to avoid being assigned a roommate, and RLH expects that all prospective roommates will be treated fairly and respectfully.

Except for the room freeze period, room changes can occur at any time during the semester with the approval of RLH. Students should stop by the RLH office or visit its website for the required forms.

Residents participating in unauthorized moves will be required to return to their original assignments and may be referred for conduct action.

## **GUIDE TO LIVING OFF CAMPUS**

#### **Living Off Campus**

At Clark University, most students live on or very close to campus. While first- and second-year students are required to live on campus and in University-owned housing (unless they meet the criteria to be commuters), juniors, seniors, and graduate students can choose to move off campus and live in the Main South neighborhood and Worcester community. We understand that part of a student's growth and development may include gaining experience living in a more independent and autonomous environment, like a shared apartment.

Clark University and the City of Worcester have collaborated to foster a healthy and safe environment in the neighborhoods surrounding our campus. Even if a student's new apartment is only a few steps away from Clark property, moving off campus means moving into "the city" — and we expect each student to consider themselves to be, and act, as much a resident of Worcester as they are a student at Clark University. And as a member of the Worcester community, they have the additional obligation of knowing — and respecting — the rights, responsibilities, ordinances, and laws that accompany living off campus.

Transitioning from University-owned housing to more private living arrangements presents unique challenges. This section provides students who are, or who are thinking about, living off campus with valuable information about being a good neighbor and responsible renter. Clark University and the local Main South community are equal partners in ensuring a quality living experience for all. Clark students play an integral role in the neighborhood and make a positive impact on the community. Off-campus students are expected to abide by all local and state laws and live within the expectations outlined in the Student Code of Conduct. Off-campus students who violate any policy or law may be subject to disciplinary action through the conduct system.

#### **Off-Campus Residency Policy**

As noted above, students entering college for the first time are required to live on campus for their first four semesters at Clark, and the University expects all students to fulfill their residency requirement. Only students who are eligible to live off campus, or who have successfully appealed their current housing status, should sign a private lease. Signing a lease with an off-campus landlord will not exempt a student from their residency requirement and should only be done when a student is certain that they have completed their required time on campus.

### Living in the Neighborhood

Individual student's actions, and those of their guests, are judged — partially — by the way off-campus students interact with and relate to neighbors and the local community. Many of the off-campus residences frequented by Clark students are nestled within the vibrant and diverse urban community of Main South. As a result, it is not unusual for student apartments to be located next to or very close to apartments that are home to families and residents who are not affiliated with Clark. Students should understand that our neighborhood is a blended one and not all residents will be accepting and/or tolerant of behavior that might be common in a residence hall or campus environment (e.g., staying up all night, hosting larger gatherings, etc.).

Clark University asks its off-campus students to consider the following suggestions for establishing a considerate and positive relationship with new neighbors:

- Meet your neighbors and say hello. This simple first impression will help establish an immediate relationship with those who live near the apartment. Some students may choose to provide their closest neighbors with a contact number where they can be reached if their neighbors have any concerns, questions, or problems.
- Keep your spaces and property clean. Even as renters, tenants are responsible for basic upkeep in and around their apartments. If driveways, walkways, and other visible spaces are littered with trash and debris, neighbors are sure to notice. This can lead to conflict with your neighbors, landlord, and local authorities.
- Consider informing neighbors of potential gatherings, and be courteous to any needs they may have (e.g., work schedules, children, babies, etc.). Knowing who your neighbors are and how they live can help establish boundaries and expectations about noise, schedules, etc.
   Upset neighbors have the right to complain about unruly behavior, so any effort you make to better understand how to live in harmony with them will make for a more positive experience.
- Park legally. Parking is tight in and around this
  neighborhood, and all residents are looking to park their
  vehicles close to their own homes. Those who choose to
  park illegally or irresponsibly should expect to be towed.
   Please refer to the "Parking" section to better understand
  the city's laws for parking throughout the year.
- Watch and monitor noise. Noise is the single most common complaint and concern for neighbors. Try to keep your guests inside the apartment and end gatherings at a reasonable hour. Keeping music down and windows closed can help you maintain a quieter presence.

## **University Jurisdiction Off Campus**

The Clark University Student Code of Conduct has the jurisdiction to address behavior and action that occurs both on University property and off campus. However, the Clark University Police Department (UP) does not have jurisdiction over property not owned by the University. As a result, Worcester Police (WPD) may be contacted to address any complaint or incident at off-campus residences. University Police may be contacted by WPD to assist when dealing with an off-campus incident that involves Clark students or properties where Clark students are known to reside. As a result, it is not uncommon for off-campus students to be approached by both WPD and UP if they are involved in questionable behavior.

Students who live off-campus should understand that they are residents of Worcester and are subject to the laws and ordinances of the city and the Commonwealth of Massachusetts. Illegal activity may be subject to a monetary fine, civil citation, or arrest. Students who are confronted by WPD and/or UP for off-campus issues may also be subject to on-campus conduct proceedings.

#### **Worcester Noise Ordinance**

The City of Worcester has its own regulations concerning noise and expectations related to the volume of any activity originating from a private residence or vehicle; the policy considers excessive or unnecessary noise as a "threat to the health, welfare, safety, and quality of life of the public." As a result, Worcester has developed and passed strict legislation to govern the ambient noise levels within the city:

No person shall operate any electronic sound reproduction device [radio/MP3 player] so as to create sound which is plainly audible in a public place at a distance of 25 feet or more in any direction from the device or the premises containing the device, whichever is greater.

Generally, this means that if noise can be heard on the sidewalk outside of your apartment, the Worcester noise ordinance is being violated, and residents are subject to complaint and action by WPD.

In addition, the City of Worcester has established its own set of "courtesy hours": Loud noises that bother or disturb the ambient quiet between the hours of 9 p.m. and 7 a.m. on any day of the week will not be tolerated and will be subject to a \$50 fine and/ or the possibility of arrest. Also, no sound emanating from a vehicle (moving or parked) should be audible at a distance of 50 feet from that vehicle.

Living off campus means understanding how a neighborhood community operates. Because not everyone in the vicinity of a student's apartment is a Clark student, the noise policies are actually stricter than those found within the residence halls or University-owned houses. Noise complaints remain the most common issue for our neighbors and our students. Please be careful and respectful of others when considering the amount of noise being generated in your spaces (and time of day).

#### **Parking**

Parking in the city — especially near or close to a private residence — can be extremely stressful. Many students choosing to live off campus will continue to pay for an on-campus parking decal to guarantee themselves a parking space. Off-campus students should understand that parking on campus without a decal is a violation of Clark's parking policy, and may be subject to a fine and/or removal of the vehicle at the student's expense.

Students who live off campus and wish to park a car in the neighborhood should follow all posted parking guidelines and restrictions. The Worcester Parking Enforcement Department patrols the neighborhood regularly and will fine and/or tow vehicles parked illegally.

Each year, the city will post notices indicating restricted parking on certain streets at specific times (e.g., for street sweeping). The city will tow vehicles parked in these restricted areas.

During winter months, students should be aware that during heavy snowfall, the city will declare winter parking bans that make parking on certain sides of the street — or parking on the street at all — illegal (depending on the street). To learn when a parking ban is in effect, students living off campus should check the Worcester Telegram & Gazette or sign up to receive City of Worcester parking ban alerts via text.

#### **AlertWorcester**

As Worcester residents, students may want to register to receive important health and safety alerts that impact the city. This may include severe weather emergencies, missing person notifications, or unexpected road closures. **Create an ALERTWorcester account** to receive alerts by text, email, and/or phone.

#### **Dog Licenses and Registration**

Some off-campus students might consider dog ownership if permitted by their lease. All dogs must be registered and licensed in the City of Worcester. According to city ordinance, all dog owners are responsible for keeping their dogs leashed and for cleaning up all waste.

## **Social Host Liability and Off-Campus Parties**

Off-campus residents may consider hosting gatherings at their apartment or property that include the availability and/or consumption of alcohol. Massachusetts, like most states, has a Social Host Liability Law that places any party host at significant risk should anything happen to a guest during or after a gathering at their residence.

When students live on campus, Clark takes responsibility for many of the actions that happen in and around the residence halls and houses. This is one of the reasons why Clark employs resident advisors, community directors, and police officers who make frequent rounds of the property to address any questionable incidents or safety concerns. Students living off campus, however, assume most of the responsibility associated with what happens in their apartment and under their supervision.

In the Commonwealth of Massachusetts, the sale, delivery, or furnishing (making available) of alcohol to persons under 21 is prohibited and considered a violation of the law, subject to arrest at an officer's discretion. In addition, a "social host" may — under certain circumstances — be held liable for injuries caused by guests of any age who, having consumed alcohol at the host's residence, does harm to themselves or to a third party. A "social host" is defined as any person who provides alcohol to others as an act of hospitality or hosts a gathering that serves or condones the consumption of alcohol.

In Massachusetts, a host who simply allows alcohol to be consumed at their residence may be responsible for the actions of others. If the guest is a minor and the host reasonably knew or should have known that they were allowing an underage person to consume alcohol, the host may also be held responsible.

### **Finding an Apartment**

It is important to consider a number of factors before beginning an apartment search and signing a lease. Leases are legally binding, requiring a student to live in and/or pay for a particular room or apartment for a fixed period. Be prepared:

- 1. Reflect and investigate options. Living on campus provides you with the amenities needed to be a successful student. There are many hidden costs associated with moving off campus costs that students in a residence hall don't have to worry about. These include Wi-Fi, furniture (such as purchasing a bed, mattress, desk, etc.), 24-hour security, facility repairs, a guarantee of emergency housing in the event of a room or building issue, electricity, expanded cable TV, laundry facilities, hot water, and heat. It may seem less expensive to live off campus when factoring in only shared rent costs, but be sure to consider and budget for all the "extras."
- 2. Review finances and set a budget for all possible costs.
- 3. Talk openly and honestly with potential off-campus roommates or apartment mates. Make sure everyone is ready for the financial commitment.
- 4. Look at a few apartments to get a sense of what might be available.
- 5. Ask the landlord to provide the Certificate of Occupancy, showing proof that the rental unit has met all local, state, and federal housing guidelines.
- 6. **Carefully** read the lease before signing it. Consult trusted adults or an attorney if you have any questions.

#### **Sharing an Apartment**

Living with a roommate on campus can be an enriching or agonizing experience; moving off campus with friends is no different. Unlike on-campus living arrangements, however, there are usually no options to switch rooms or move out, because the lease financially obligates you to pay a portion of the rent for an extended period.

Things to discuss with potential roommates include:

- Values concerning alcohol, drug use, smoking, overnight guests (who are not paying rent), etc. What will be "allowed" to happen?
- What are the private and common spaces? Do they have different rules?
- Financial obligations and community/utility bill payments: How will these items be paid, and what are the deadlines for making payments? How will apartment mates hold each other accountable for costs?
- Household chores and how they will be divided: Discuss critical cleanliness issues, such as bathrooms, kitchens, trash disposal, and recycling. Who will be buying cleaning products, and what will the cleaning rotation look like? How will food be shared in common spaces? What are deal-breakers regarding sharing personal items?
- Is there an expectation that the apartment will be a place for studying? What "rules" will be established for the space (quiet hours, guests, messages, cleaning, etc.)?

#### What is a Lease?

The best way to think about a lease is as a contract that specifies what the tenant and landlord agree to do for and provide each other. A lease outlines specific responsibilities and obligations of both the owner and tenant(s) of a particular house or apartment, and details the rules by which landlords and tenants agree to live. Once signed, it also details what landlords and tenants cannot do. Should there be a legal dispute with a landlord, the courts will generally hold tenants to everything they agreed to by signing the lease. In general, landlords will not be in favor of "breaking" a lease and allowing tenants to leave before the agreed-upon date.

# Tenant's Rights

In Massachusetts, all tenants and landlords are subject to laws and regulations that create a safe and respectful living environment for those who choose to rent property. In general, tenants have the following basic rights:

- The right to deny the landlord entry to their apartment unless the landlord gives notice and is inspecting the premises, making repairs, or showing the apartment to prospective renters, or if permitted by a court order.
- The right against retaliation from a landlord following a tenant's decision to make a formal complaint.
- The right to a habitable environment that includes working water, heat, safe kitchens, a pest-free environment, safe structural elements, and reasonable snow removal.

For a complete list of tenant rights and landlord responsibilities, view the Commonwealth of Massachusetts' Rental Toolkit for Landlords and Tenants.

#### **Renters Insurance**

College students renting an off-campus apartment or house (as well as living in on-campus residence halls) should strongly consider purchasing renters insurance to protect their personal property in the event of damage, destruction, or theft. Students' parents' homeowner's insurance coverage may extend to a college residence hall, but most often such coverage will not apply when a student signs a lease to live off campus.

A landlord's insurance will not cover a tenant's personal property if it is stolen or damaged as a result of a fire, flood, theft, or other unexpected circumstance. Without personal renters insurance, students will be expected to cover the replacement and/or repair costs of all personal items.

Renters insurance is relatively affordable and can cost between \$15 and \$30 per month, depending on the location, the size of the rental unit, and the policyholder's personal possessions. Students should consult their parents/guardians or a local insurance agent to discuss renters insurance before moving into their new apartment.

#### Moving Into a New Apartment

It is always a good idea to note any existing damage and necessary repairs on the lease **before** signing. Should a student move in and see issues or items that are new or remain unaddressed since the lease signing, they should make a note of the problems, take photos, and bring them to the immediate attention of the landlord, preferably in writing.

#### Moving Out of the Apartment

It is the legal obligation of a tenant to give a landlord notice of their intent to leave. This is usually done at or around the time the lease is about to expire; however, renters should pay special attention to the lease language to determine if there are specific deadlines for communicating with a landlord about vacating the space (some leases require three months' notice). Taking the initiative to communicate with a landlord regarding staying or leaving an apartment is beneficial.

This notice to move out should include the names of all other persons on the lease, the address of the unit currently occupied, the date anticipated for vacating the apartment, and a forwarding address in case the landlord needs to send a security deposit or contact anyone for any other reason.

Rental apartments should be cleaned properly and in accordance with the condition specified in the lease. Do not leave behind large pieces of furniture or place those items in the yard or on the sidewalk. This can lead to hefty fines and sometimes forfeiting rights to the security deposit.

Whenever possible, have the landlord present when vacating the apartment so the final inspection can be done together. This allows for the transfer of keys, return of the security deposit (assuming everything is satisfactory with the property), and settlement of the lease termination.

### **Trash and Recycling**

More likely than not, trash and recycling will need to be properly disposed of according to the City of Worcester's policies. Waste disposal and recycling are extremely easy when living on campus, but living off campus requires adhering to specific policies and curbside pickup regulations. Students may also be required to purchase Worcester trash bags — an additional cost of living off campus!

For information on how to properly dispose of trash, what goods to recycle, and how those items are picked up from a property, please visit the city's trash and recycling website. Landlords should explain this information, but this site includes the pickup schedule, a list of retailers that sell Worcester bags, and information on other trash and recycling initiatives.

The usual pickup day for Clark's neighborhood is Wednesday, and trash and recycling cannot be put out before 6 a.m. on that day. Please remember that if Monday is a holiday, the pickup day for the area will move to Thursday (be sure to check the online schedule for a list of holidays that may delay pickup).

#### **Important Numbers and Resources**

Moving into an apartment may require setting up accounts for some basic, and in some cases, optional services like electricity, internet, cable TV, etc. Some local providers to get started:

 Cable TV, Internet, Phone: <u>Spectrum</u> (Charter Communications)

Electricity: <u>National Grid</u> Natural Gas: <u>Eversource</u>

## **STUDENT CLUB POLICIES**

Student Leadership, Identity, and Community Engagement (SLICE) supports student clubs in creating vibrant activities and events on campus. Student organization leaders should work closely with SLICE to purchase supplies, reserve space, advertise, and host activities and events across campus.

#### **Email Policy for Student Groups**

The University maintains comprehensive student email distribution lists for purposes related to official University business, and a limited number of senior administrators have authority to post to them. On rare occasions, the Provost, Dean of Students, or Dean of the College may agree to post messages for official student organizations that serve the entire student body (e.g., Undergraduate Student Council) when they are considered of significant importance to most students and are consistent with University business.

### Forming an Organization

Clark offers clubs and organizations for a range of interests, from socially active groups to club sports. However, if there is something of interest that is not listed, it is easy to create a new organization. For more information, contact Student Leadership, Identity, and Community Engagement at <a href="mailto:campus\_life@clarku.edu">campus\_life@clarku.edu</a> or visit the office in the Asher Suite on the third floor of the Higgins University Center.

## Fraternity/Sorority Policy

During the 1984-85 academic year, the University developed and articulated the following policy of nonrecognition and nonsupport of social fraternities and sororities.

No resource of the University (physical, personnel, or monetary) will be available for use either directly or indirectly, in any activity or event — open or closed, sponsored or co-sponsored — by any undergraduate or graduate social organization with formal or informal ties to a social fraternity or sorority. As well as social events, this restriction prohibits all proceedings related to rush, pledging, intake, initiating, or otherwise admitting to or maintaining membership in the social organization.

Historically, the performance record of fraternities and sororities has been cyclical. At the best of times, they have performed outstanding services to society and to their communities; at their worst, they have been centers of organized misconduct and of activities abusive to the human spirit (for example, hazing and pledging rites, alcohol abuse, and discriminatory membership policies).

At Clark, we are not prepared to provide the extraordinary supervision that Greek social organizations require to be maintained as positive, healthy contributors to student life. Furthermore, during the absence of social fraternities and sororities from campus, a number of nonexclusive social and service organizations have developed that do not have the liabilities that social Greek organizations present. Through the Student Council and the Dean of Students Office, the University is committed to supporting nonexclusive, indigenous social and service organizations at Clark and to encouraging the development of others that serve Clark students and that are consistent with our educational philosophy and mission.

## **Greek-Named Organizations Recognized by Clark University**

- Fiat Lux: Clark University Academic Honor Society
- Gryphon and Pleiades: Senior Leadership and Service Honor Society
- Phi Beta Kappa: Highest National Academic Honor Society
- Alpha Kappa Delta: International Sociology Honor Society
- Alpha Sigma Lambda: Nontraditional Students Honor Society
- Beta Gamma Sigma: National Management Honor Society
- Gamma Theta Upsilon: International Geography Honor Society
- Omicron Delta Epsilon: National Economics Honor Society
- Phi Alpha Theta: National History Honor Society

- Phi Lambda Upsilon: National Chemistry Honor Society
- Phi Sigma Tau: National Philosophy Honor Society
- Pi Sigma Alpha: National Political Science Honor Society
- Psi Chi: National Psychology Honor Society
- Sigma Nu Tau: National Entrepreneurship Honor Society
- Sigma Pi Sigma: National Physics Honor Society
- Sigma Tau Delta: International English Honor Society

## **Fundraising Guidelines for Student Groups**

All University- recognized student organizations can undertake fundraising activities with the prior written approval of Student Leadership, Identity, and Community Engagement (SLICE). Student organizations can fundraise on campus through donations, raffle tickets, selling merchandise, and/or ticket sales to a specific event. Clubs cannot solicit financial donations from individuals or ompanies. Consideration will be given to student groups on a first-come, first-served basis, and every effort will be made to ensure that groups are not fundraising simultaneously.

Groups must keep a record of all monies raised, and donations must be deposited into the respective student organization's account. Money that is raised should be brought to SLICE immediately following the fundraiser. If a fundraiser occurs outside of business hours, the club will need to drop off the money to University Police until it can be delivered to SLICE. Money should be labeled with the student's name, club name, and raised amount.

Clubs may only collect cash or utilize Clark University's TouchNet online payment system for fundraisers. The use of Venmo, CashApp, or other apps is prohibited.

#### **Club-Sponsored Travel**

Clark student clubs and organizations intending to sponsor trips as part of their programs and activities will need permission from the Student Leadership, Identity, and Community Engagement office. In addition, prior to any trip, the club must register the event on Clark Engage, complete a Travel Information Form, and abide by all policies pertaining to travel found within the Recognized Student Organization Manual.

## **Tabling Policy**

- Students must check in with the staff at the information desk promptly at their tabling start time to make sure they are sitting at the correct table.
- If an organization does not show up for its reserved time, SLICE reserves the right to cancel the organization's entire reservation.
- Music/noise of any kind must be kept low. Sound carries and disturbs offices and event rooms in the University Center. If the noise is too loud, students will be asked to turn it down or shut it off.

- After tabling, students should remove all banners, flyers, and other materials, and leave the table empty. Please remove items even if the same space is booked for both lunch and dinner.
- The information desk does not have storage space. Please make alternative arrangements for storing tabling supplies.
- A person associated with the sponsoring organization must be at the table at all times to answer questions.
   These people must stay at or near the table. Advertising or peddling by shouting or approaching is not permitted.
- Each table comes with two chairs only. Students will not be permitted to take chairs from other areas of the building.
   Groups found to be in violation of this policy will lose their table booking privileges.
- Tables and chairs must be left clean and in order upon leaving.

All tables are labeled — please verify your table placement as stated on your reservation prior to the start of your tabling time.

To reserve tables, students must submit an event request on Clark Engage and indicate "UC Table" in the location request.

## **Tilton Hall Piano Policy**

The piano in Tilton Hall is available for use by students, faculty, and staff when the room is empty. The piano is not to be moved from its current location in the corner of the room at any time. The piano is tuned once a year or upon request by an event host (charges apply). When admissions tours, site tours, or staff setting up for an event enter Tilton, piano players should stop playing and vacate the space when asked.

### STUDENT CAMPUS EVENTS

## **Admission to Student Events**

If admission is being charged at an event, all proceeds must be given to the student organization sponsoring the event; students may not organize events as personal fundraisers. University Police may be requisitioned and present at the door. The Accounts Payable office maintains records of all revenue receipts. Authorization to collect admission charges to events on campus must be obtained from the Student Leadership, Identity, and Community Engagement office. Social functions are open to Clark students unless otherwise noted. Current college IDs are required.

## **Advertising for Student Events**

Advertisement of social events sponsored by student organizations is restricted to authorized locations on the Clark campus. See the posting policies in this guide for specific details.

### Cleanup and Damage

Event sponsors are responsible for all cleanup. Any cleaning work done by Facilities Management staff or Dining Services personnel will be charged to the sponsoring group or individual. Event organizers are responsible for returning the room to its original setup at the end of the event. Setups done by Facilities Management or University Center staff will be charged to the sponsoring group or individual.

Thermostats or radiators are not to be adjusted by anyone except Facilities Management staff.

Any damage to University property resulting from the event will be the responsibility of the sponsoring organization.

## **Ending Time for Student Events**

All events must end by the closing time of the Higgins University Center.

#### **Entertainment Contracts**

Any student group looking to use its budget to pay for an entertainer (band, lecturer, etc.) must contact Student Leadership, Identity, and Community Engagement (SLICE) to make an offer to the entertainer's agency. SLICE must negotiate all contracts; if an entertainer does not have their own contract, SLICE has contracts to use. Any questions can be directed to SLICE.

## **Guest Policy for Student Events**

Student groups that wish to allow non-Clark students to attend a social function sponsored by their organization must notify the Office of Student Leadership, Identity and Community Engagement (SLICE) at the time of submitting the event request on Clark Engage. In most instances, social functions will be open to Clark students and their invited guests. Any event open to Worcester Consortium students or the public must obtain approval in Clark Engage and be noted on the initial event request form submission. Any event open to Worcester Consortium students or the public must use a check-in process to keep a record of attendance.

The University reserves the right to refuse entrance to any guest and/or their Clark host in the interest of the health and safety of those individuals and/or other attendees. Additionally, the University reserves the right to close the entrance of an event either temporarily or permanently in the interest of public safety and/or in response to violation(s) of the described guest policies.

Any variations to the identification/guest policy must be approved by SLICE. For the benefit of the Clark community, any approved variations to the identification/guest policy must be clearly articulated on all publicity materials. Students and their guests must carry proper identification while on Clark University property and are expected to comply with any requests from University staff to show identification. As outlined in the Student Code of Conduct, students are held responsible for all actions of their guest(s).

### **Identification Policy**

To enter any University event, students may be asked or required to show a current Clark OneCard or a consortium college ID (if applicable).

#### Reservations

Room reservations for student organization events must be scheduled through the Clark Engage online system.

Organizations that are formally recognized by the University may schedule events. All building/room capacities and University policies must be adhered to for the duration of each event.

#### **Security for Student Events**

If a student event requires a security detail, organizers must notify Student Leadership, Identity, and Community Engagement (SLICE) at least 20 days in advance. SLICE and University Police will determine whether one or more officers need to be hired for the event by the sponsoring organization. SLICE, in collaboration with University Police, will make the final decision on whether event security is necessary.

#### **Student Events Where Alcohol is Served**

Prior approval from Student Leadership, Identity, and Community Engagement (SLICE) is required for alcohol service at campus events. The events are subject to the following regulations:

- Alcohol service must be arranged through Harvest Table Catering.
- Events must be held in licensed areas only (Tilton Hall, the Grind, and Winton Faculty Dining Room). A permit from the City of Worcester is required for events in any other location (see next section).
- In general, events where alcohol is served are limited to those of legal drinking age. However, student organizations may request through SLICE to have an 18+ event involving the service of alcohol. Such a request will be reviewed by SLICE and, if granted, subject to additional restrictions to ensure that only 21+ participants are allowed to purchase, possess, and consume alcohol. These restrictions can include wrist banding, requiring legal identification in addition to Clark ID for entry, and/or cordoning off an area within an event for guests of legal drinking age who wish to drink.
- University Police detail(s) are required. UP Officers are hired for a minimum of four hours per event and cost \$55 per hour. Multiple officers may be required, depending on the size of the event.
- Event sponsors must provide non-alcoholic beverages and substantive food throughout the event.
- No more than one beverage at a time will be served to any person.
- Alcoholic beverages may not be taken out of designated location.
- Alcoholic beverages may not be consumed in public areas.

### **Alcohol Beverage Permit for Student Events**

Events that are held in non-licensed areas require prior approval from Student Leadership, Identity, and Community Engagement, as well as a beverage permit from the City of Worcester. The application process for a permit requires a \$100 fee, applied to the sponsoring student group by Dining Services. A representative from Clark Dining Services will be requested to attend a hearing regarding the event and a license may or may not be granted. The process can take up to 35 days to complete. If a license is granted, the same guidelines listed above will be applied.

An alcohol beverage permit is required for any function at which alcohol is served. Clark Dining Services (Harvest Table) holds the liquor license for serving wine or beer at any function held in the University Center. For functions held at other locations on campus or for any function at which hard liquor is served, a permit must be obtained from the License Commission, located in Worcester City Hall. The permit request must be submitted to the License Commission by Clark Dining Services at least 35 days before the event. Dining Service personnel must be contacted for the purchase of and the service of all alcohol distributed at the event.

#### Admission to Student Events with Alcohol

Social functions will be open to Clark students, their invited guests, and Worcester Consortium students with current college ID (if so noted). If alcohol is being served, all guests and students will be required to show legal identification as proof of age. The University reserves the right to deny anyone — guest or student — entry to any campus event.

## Advertising for Student Events with Alcohol

Advertisements for any University event where alcoholic beverages are served shall mention the availability of nonalcoholic beverages as prominently as alcohol. Alcohol should not be used as an inducement to participate in or attend a campus event. Promotional material shall not reference the amount or price of alcoholic beverages available.

#### Security for Student Events with Alcohol

University Police must be hired by event organizers to be on duty for any function where alcohol is served.

## **Violation of Policy**

Violation of the University alcohol policy may result in disciplinary sanctions that are outlined in the University policies section of this guide.

## **Emergency Protocol: Alcohol Abuse at an Event**

- University Police should be contacted when a student becomes agitated, ill, unconscious, or violent due to alcohol or drug use.
- A student who is found to be minimally responsive to noxious stimuli, or unconscious and unresponsive, will be transported via ambulance to a hospital emergency room.
   In the case of a student found to be minimally conscious and refusing transportation for evaluation, the University Police officer shall assist and may accompany the student in the ambulance.

## **Helpful Information Concerning Alcohol**

Whether hosting an approved function on campus or a private party off campus, it is imperative that students are aware of the responsibilities as a host. This requires attention to many details. Here are a few suggestions:

- Know the facts about alcohol, drinking, and driving, individual and host liabilities, and dealing with intoxicated individuals.
- Be aware of guests to ensure that they're having a safe and enjoyable time — and to be sure that no behavior gets out of control.
- Serve some nutritious, substantive food. Vegetable
  platters and fresh fruit are welcome alternatives to typical
  party foods such as peanuts, chips, and pretzels. Because
  salty foods increase thirst, they may also lead to increased
  alcohol consumption. Ensure those consuming alcohol are
  also eating.
- Respect the decision of guests who don't want to drink or have decided to slow down or stop for the evening. Never encourage guests to drink or to drink more than their personal preference.
- Stay sober. As a host, be prepared to deal with an emergency at any moment.
- Remember that alcohol is a depressant drug. As with other depressants, when used to excess, alcohol can result in cessation of spontaneous respiration and loss of the gag reflex. This can lead to death by asphyxiation or aspiration of regurgitated food. Hosts must consider their responsibility for the well-being of their guests. Parties should be fun, but excessive drinking can be lethal.

#### **Private Residential Parties**

See Parties/Social Gatherings in the Living on Campus section.

## **Posting Policy at Clark University**

There are some basic guidelines to follow regarding the posting of flyers at Clark. The following guidelines are for all buildings and grounds on campus.

- All postings must bear the name of the sponsoring organization or department, spelled out in full, and the email address or other means of contacting the sponsor. Each flyer must also contain the date, time, and location of the event. The only exception to this policy will be during Student Council elections. During that time, individual candidates may post flyers promoting their candidacy; however, they must adhere to all other guidelines.
- 2. No flyer may contain references to drugs or alcohol unless it is informational (i.e., alcohol and drug education or awareness information).
- 3. All flyers must adhere to the "Policy on the Use of the University's Name," found in this guide.
- 4. Flyers may be displayed on designated bulletin boards only. Any flyer found on any other University property will be removed by University employees.
- 5. Flyers must be firmly affixed to the boards, using either masking tape, scotch tape, or tacks. No other adhesive may be used. Loosely posted notices, especially on the outside bulletin board, tend to fall off and become litter; they will be removed if not hung securely.
- 6. Only one  $8.5" \times 11" 11" \times 17"$  flyer advertising a certain event may be posted on any one bulletin board. Flyers larger than  $11" \times 17"$  are not permitted.
- 7. No flyer may cover another, and no flyer should be moved in order to accommodate another.
- 8. Flyers will be removed once the event date has passed.
- 9. Please have flyers stamped/approved prior to photocopying to prevent having to stamp multiple copies of the same flyer.
- 10. Additional guidelines for posting in the Higgins University Center and residence halls and houses are listed below.

## **Higgins University Center Posting Policy**

The following guidelines apply to flyers hung within the Higgins University Center. Questions concerning the posting policy should be directed to the Student Leadership, Identity, and Community Engagement (SLICE).

- 1. Flyers may not exceed 11" x 17".
- 2. All flyers to be hung in the University Center must be approved by SLICE.
- 3. Flyers will be hung by University Center staff after they have been approved and stamped. Flyers should be submitted to the SLICE office (UC 3rd floor) by 4 p.m., Monday through Friday, for approval. Approved flyers will be hung within 24 hours.

- 4. SLICE will accept up to four flyers to hang throughout the UC.
- 5. SLICE is unable to print flyers for clubs.
- 6. Flyers will be posted on designated bulletin boards in the Levitt Concourse, in the main stairwell, behind the mailroom, and near the Bistro.
- 7. Flyers **may not** be hung on the following:
  - Any wall
  - Concrete pillars
  - Railings
  - Windows and window frames
  - Doors and door frames
  - Staircases
  - Mailboxes or surrounding area

#### **Banners**

Clubs can use the Craft Studio to create banners to hang in the University Center stairwell to advertise upcoming events or opportunities. The following guidelines apply to all banners hung within the University Center:

- Events must be approved on Clark Engage prior to hanging banners.
- Banners advertising club events will be hung by University Center staff after they have been approved and stamped.
   Banners should be submitted to the SLICE office (UC 3rd floor) by 4 p.m., Monday through Friday, for approval.
   Approved banners will be hung from the main staircase railing within 24 hours.
- Banners advertising club events without an approval stamp will be removed by University Center staff.
- Banners must be taken down the day after the event ends.
   If the banner is not removed by the sponsoring group, the University Center staff will remove and discard it.

## **Chalking Policy at Clark University**

All student organizations must obtain approval from Student Leadership, Identity, and Community Engagement before using sidewalk chalk on campus walkways. SLICE will work with Facilities to determine if chalking is permitted in the desired area. Cleanup is the sole responsibility of the student organization. Student organizations may be charged for any cleanup not completed in a timely manner.

#### **Parking Policy**

All students who plan to park their cars in Clark University lots must be registered with the University Police Department and display a valid parking decal on the vehicle. Clark offers several parking options, including a three-story, gated parking garage, commuter lots, and 24-hour lots. Refer to the **parking website** for decal pricing, rules and regulations, a map of all parking locations, and the 2025–26 parking application.

#### **Pet Policy**

While on campus grounds, all pets must remain leashed and under the control of their owners at all times. It is the pet owner's responsibility to immediately and properly dispose of the pet's bodily waste. Pets are not allowed in any University building. Violations to the University Pet Policy will result in a \$50 fine for the first offense and a \$100 fine for each subsequent offense. Persistent violations of this policy may result in disciplinary action for students and appropriate follow-up for non-students, guests, and employees.

## **Policy for Murals**

Clark University appreciates student art and recognizes informative, artistic activities placed on campus-owned property.

To manage the number of murals on walls and provide students with an opportunity to share the space, everyone must go through a vetting process for approval by the mural committee. Approved murals cannot be altered or changed after acceptance. Any student violating this policy will be subjected to our code of conduct.

As an institution of higher education, we believe that murals serve as a means of self-expression and cultural expression; that said, murals should not contain information intended to harm or affect others. Fill out the **online mural application form** to submit a proposal.

## **Policy for Skateboarding and Other Coasting Devices**

It is Clark University's responsibility to maintain the safety of all students, staff, and faculty; therefore, we encourage individuals to use skateboards, roller skates, rollerblades, scooters, and other coasting devices responsibly. We understand this might be an alternative mode of transportation; therefore, we encourage people to use a safe path, subject to the following restrictions:

- The speed of the device must not exceed 5 miles per hour
- Persons must be in total control of the device at all times
- Persons on these devices must always yield the right of way to pedestrians
- Persons are prohibited from riding in architectural and landscape features
- These devices are prohibited in the residential halls
- Persons are prohibited from using devices for racing, acrobatics, and/or stunts

Skateboarding and trick bicycling is not permitted on any monuments or benches. Such activity should only happen in a way that does not damage University property or interfere with the mobility or safety of individuals. Anyone who violates these provisions will be violating the Student Code of Conduct and is subject to hearing.

## Policy on the Use of Photography and Videography of Students

Clark University and its representatives reserve the right to take and use photographs, as well as record video and audio of students, for the University's print and electronic publications, website, videos, and social media channels. This serves as a public notice of the University's intent to do so and as a release to the University of permission to use such images in any form or medium, and audio recordings in any medium as it deems fit, in the promotion and publication of information regarding Clark University. Any student who appears in photographs, videos, or audio content, but does not want that content used for University marketing purposes, should email <a href="marcomm@clarku.edu">marcomm@clarku.edu</a> with a specific description of the media they would like removed.

## Policy on the Use of the University Name

University officials consider the following criteria when authorizing the use of the University's name\*:

- 1. Is the association between the University and the activity, product, or publication accurately represented?
- 2. Is the activity, product, or publication, and the manner in which it is associated with Clark's name, appropriate to the University's educational mission?
- 3. Have satisfactory arrangements been made concerning the interest (if any) to be held by the University in intellectual property and income resulting from the proposed activity?
- 4. The University's name, logo, or equivalent may only be used to refer to an activity with prior written approval of officials representing the University as a whole, such as the President, Provost, or the Vice President of Marketing and Communications, except as described below. Approval is not required for the following activities:
  - a. Stationery, business cards, and other materials used by departments or other units in the ordinary course of business
  - b. Official publications of the University (e.g., catalogs and related materials of the University and its various departments, including web pages)
  - c. A name that refers to individual departments or units of the University (e.g., George Perkins Marsh Institute) may be used to identify an activity only with the approval of the responsible authority of the individual department. In addition, prior written approval of the Provost or Vice President of Marketing and Communications is required where the use of the name involves:
- 5. The sale or distribution, for financial consideration, of a product or service
- 6. A financial payment to the University or to any of its departments or other units
- 7. A fundraising, advertising, endorsement, or promotional effort for any entity other than Clark University or one of its departments or units

- 8. Faculty members and staff may use the Clark University name to identify themselves (e.g., "Jane Doe, professor of economics, Clark University"). In using or authorizing the use of Clark's name to identify themselves in connection with activities conducted with outside individuals and entities (e.g., authoring a book), faculty and staff members should assure that Clark's name is used in a manner that does not imply University endorsement or responsibility for the particular activity, product, or publication involved.
- 9. No one may register or authorize the registration of any trade or service mark of Clark University in the United States or any foreign country without the prior written permission of the Provost or Vice President of Marketing and Communications. Any individual, school, or unit that wishes to grant or receive a license for the Clark University name for use on merchandise (such as T-shirts, mugs, calendars, or jewelry) must obtain the prior approval of the Provost.

Questions concerning the interpretation of this policy should be referred to the Provost.

\* This policy uses the term "name" to encompass insignias as well as names and to refer (unless otherwise indicated) to names and insignias of both the University as a whole and its constituent parts.

#### **Vending Policy**

Given the high demand by external vendors for on-campus sales, the following policies will be enforced.

- External vendors must contact the University to schedule sales dates.
- Vendors will be limited to no more than two dates per month.
- A contract will be issued that outlines specific vending information.
- Fees must be paid upon arrival.
- Clark students in for-profit ventures will be expected to follow the same guidelines as external vendors.
- The University reserves the right to deny any vendor request and/or cancel future dates.

#### WELCOME TO WORCESTER

As members of the Clark community, Clark students are also residents of the City of Worcester. Many students enjoy their explorations of the city during their time at Clark.

Central Massachusetts has a lot to offer, with a multitude of opportunities for students to broaden their cultural, social, and environmental horizons. Grab a friend and take a ride, using this guide to find places to visit — or at least "drive by." Get lost exploring the city. Find a green place to picnic, hike, or just relax.

# Students often have questions about Worcester. Here is a brief history of the city that Clark University calls home:

Worcester is the second-largest city in New England, behind Boston and just in front of Providence, Rhode Island. Named after the historic city of the same name in England, Worcester (which roughly translates as "War Camp") was incorporated as a town in 1722 and chartered as a city in 1848.

Before being settled by colonists, the Worcester area was home to the Pakachoag Tribe of the Nipmuc nation. The Nipmuc were known as the "freshwater people" and lived in scattered villages throughout the area. They called the area in and around Worcester "Quinsigamond," which means "fishing place for pickerel." Wachusett Mountain, now a popular skiing destination, was considered their sacred place.

On September 10, 1684, British settlers changed the town's name from Quinsigamond to Worcester.

During the Revolutionary War, Worcester served as a center for revolutionary activity. In 1775, determining that Boston was becoming too dangerous, Isaiah Thomas moved his newspaper, The Massachusetts Spy, to Worcester. Not long after, he printed a firsthand account of the Battles of Lexington and Concord (because of this, Thomas is widely considered to be America's first war correspondent). And on July 14, 1776, Thomas gave the first public reading of the Declaration of Independence in New England on the steps of Old South Church.

Thomas founded the American Antiquarian Society in 1812. This research library holds nearly two-thirds of all items known to have been in print in America from 1639 through 1820. People from all over the world come to Worcester to study this unique and comprehensive collection of American history.

Known for its history in commerce, industry, education, and social thought, Worcester and nearby Blackstone Valley (the namesake of Blackstone Hall) claim a historic role as the birthplace of the Industrial Revolution. Worcester factories gave birth to barbed wire, the monkey wrench, textile looms, and the envelope-folding machine.

In 1908, the Royal Worcester Corset Factory was the largest employer of women in the United States, with more than 1,200 female workers. The first American-made Valentine card was designed and manufactured in Worcester in 1847 by Esther Howland.

As a result of its importance as an industrial epicenter for skilled and unskilled laborers, Worcester was a prominent destination for immigrant populations in the 1800s and early 1900s. In fact,

it has been the entry point of opportunity for many immigrant populations from around the world: Irish, Italians, Lithuanians, Poles, Swedes, Finns, Syrians, Lebanese, French Canadians, Vietnamese, Russians, Armenians, Greeks, Albanians, Brazilians, Liberians, and Congolese.

These immigrant populations formed "ethnic enclaves" that created a rich texture in the neighborhoods of Worcester. Swedes settled in Quinsigamond Village and the Greendale neighborhood; Italians along what is now Shrewsbury Street; the Irish, Polish, and Lithuanians in Kelley Square and Vernon Hill; and the Jewish immigrants built their first synagogue on Grafton Hill. The Black community has called Worcester home since colonial times. Worcester has always been a city proud of its diverse heritage and multiethnic identity.

As a city that built itself during the industrial boom, Worcester handled the accompanying population increase using an innovative form of affordable housing: the three-decker. Many immigrant families were able to settle together in these unique tenements. Today, three-deckers represent a significant portion of the available housing in the Main South neighborhood.

Despite being a large city, Worcester and its surrounding areas remain a "wild place" for recreation, parks, and green spaces. In just minutes, the environment can change from city to suburb — from the concrete jungle to lush, green parks and open spaces. While at Clark, be sure to check out Elm Park (one of the first public parks in the United States), Green Hill Park, Bancroft Tower, Boynton Park, the Blackstone River Valley, Shore Park, Lake Quinsigamond, Broad Meadow Brook, Wachusett Mountain, Coe's Pond, Moore State Park, Rutland State Park, Purgatory Chasm, Tower Hill Botanical Garden, Lake Park, Institute Park, Indian Lake, or Doane's Falls.

And don't forget Clark's own Hadwen Arboretum, 6.4 acres of unspoiled woodland space in the heart of Worcester.

Not an outdoor person? This guide lists many of the wonderful restaurants, shops, museums, theaters, and entertainment you'll find in the city.

## People often ask, "What's so special about Worcester?"

Here are a bunch of "Worcester Firsts" to impress your friends and family!

- The first national convention advocating women's suffrage was held in Worcester in 1850.
- Pitcher Candy Cummings is said to have thrown the firstever curveball while playing in Worcester.
- Lee Richmond of the Worcester Worcesters pitched the first perfect game in Major League Baseball history on June 12, 1880, in Worcester.
- Clark's first president, G. Stanley Hall, founded the American Psychological Association here; its first meeting was held on campus in 1892. Hall also coined the term "adolescence" as a distinct life stage.
- Worcester resident Henry Perky became the first to massproduce shredded wheat in 1895.

- Candlepin bowling was invented in Worcester in 1880.
- Physics Professor Robert Goddard, A.M. 1910, Ph.D. 1911

   the "father of modern rocketry" ushered in the Space
   Age with his pioneering research at Clark and 1926 launch of the first liquid-fueled rocket (which he had patented in 1914) on his aunt's farm in Auburn, Massachusetts.
- Physics Professor Albert Michelson received the Nobel Prize in 1907 for his experiments in calculating the speed of light. He was the first American to win a Nobel Prize in any science.
- Paul Siple, Ph.D. '39, developed the "wind chill factor" and created an index to measure it. An Arctic explorer, he also discovered Antarctica's Clark Mountains and named the individual peaks after his Clark instructors.
- The birth control pill was released by the Worcester Foundation for Experimental Biology. One of its developers was Dr. Gregory Pincus, a Clark professor from 1938–1945, who conducted research (while at Clark) on female sex hormone biogenesis and metabolism.
- Charles Olsen, a Worcester poet and native, coined the term "postmodern" in 1958.
- Harvey Ball created the famous yellow smiley face design in 1963.
- The first federally licensed HIV/AIDS test was designed by Cambridge Bioscience Corp., based in Worcester, in 1988.

Many famous people also hail from Worcester, or spent considerable time in the city. Here are just a few:

- George Bancroft, historian and founder of the U.S. Naval Academy
- · Elizabeth Bishop, Pulitzer Prize-winning poet and writer
- Mary Coffin Ware Dennet, women's rights activist, pioneer in sex education and birth control
- · Jesse Burkett, baseball Hall of Famer
- Jaki Byard, American jazz multi-instrumentalist, composer, and arranger
- Bob Cousy, NBA Hall of Famer; former Holy Cross Crusader and Boston Celtic
- Dorothea Dix, social reformer
- Abby Kelley Foster, women's rights advocate
- Robert Goddard, father of modern rocketry (and Clark alumnus and professor)
- Emma Goldman, anarchist
- Abbie Hoffman, 1960s radical who founded the Yippie party
- Jordan and Jonathan Knight, singers
- Stanley Kunitz, Pulitzer Prize-winning poet
- Denis Leary, comedian and actor
- Joyner Luca, rapper, singer, and songwriter

- Albert Michelson, Clark professor who was first to measure the speed of light and the first American to win a Nobel Prize in science (1907)
- Frances Perkins, U.S. Secretary of Labor from 1933 to 1945; first female member of the U.S. Cabinet
- Cole Porter, songwriter
- Marshall "Major" Taylor, world-class cyclist and the first Black American athlete to win an international competition
- Ernest Thayer, author of Casey at the Bat
- Judge Webster Thayer, who presided over the Sacco-Vanzetti trial in 1920
- Isaiah Thomas, patriot, publisher of The Massachusetts Spy, member of the Sons of Liberty, and founder of the American Antiquarian Society
- Geoffrey Zakarian, chef, restaurateur, and television personality

#### **Getting Around Worcester**

Clark is within walking distance of many great restaurants and things to do. Students can travel via the no-fare WRTA bus system around town or to Union Station, where the commuter rail connects Worcester to Boston and other destinations. Worcester also has numerous walking trails and opportunities to explore spaces around campus.

## **Jury Duty in Massachusetts**

According to the Office of the Jury Commissioner of the Commonwealth of Massachusetts, every U.S. citizen 17 years of age or older who is a Massachusetts resident or an inhabitant for 50% of the time is eligible to serve as a juror.

Residents of other states who are students at Massachusetts colleges are eligible to serve as jurors in Massachusetts, since they live in the state for more than 50% of the year. There are no student exemptions from jury duty. Like all jurors, students may defer their service up to one year from the original date.

Massachusetts residents who study in a different county in the state may receive a summons from the county where their school is located. For example, a Boston resident (from Suffolk County) who attends Clark University (in Worcester County) may be summonsed to appear for jury duty in Worcester County. It is possible for students to receive two summonses, one from their home county, and the other from Worcester County, but only need to serve in response to one — whichever was issued first.

Out-of-state students attending Clark who live here for six months of the year or more are eligible to serve in Massachusetts. This often comes as a surprise to out-of-state students, who may come from jurisdictions where only permanent residents of that state are eligible to serve.

It is not unusual for students residing in Worcester County to be summoned to serve as trial jurors. Jury service, on a shortterm basis, can offer students a valuable opportunity to fulfill one of their important community responsibilities. Clark University supports students in fulfilling this civic duty.

Students should carefully read all materials included with the jury service summons, including helpful information about confirming, postponing, rescheduling, or relocating service, and address many of the most frequently asked questions. Jury duty is an important legal obligation, and those who fail to respond are subject to criminal prosecution.

Students who must miss class in order to fulfill their jury service requirement should notify each of their instructors about the summons and make arrangements to complete any missed work. The Division of Student Success can assist in this process by confirming a student's summons with their professors. Students may be required to furnish their summons notice when making these arrangements.

Please contact the Office of the Jury Commissioner (1-800-THE-JURY) or visit **MassJury** for further information.

## **Voter Registration**

Students who are eligible to vote in the United States are encouraged to register to vote as soon as they are able and participate in their civic duty.

Current Clark students may register in either Massachusetts or their home state, depending on which address they consider their residence for voting purposes. Eligible students may register to vote in their home state and request that an absentee/mail-in ballot be mailed to their Clark address, or register to vote from their Worcester address.

Students are usually able to vote very close to campus. Eligible students should visit the City of Worcester's <u>Voter Information</u>

<u>Page</u> to register locally, or visit their local government information pages to request a mail-in ballot.

## LOCAL FOOD, ENTERTAINMENT, AND SERVICES

#### AREA DINING

#### MAIN STREET

## **Armsby Abbey**

American, Pizza, Bar 144 Main St., 508-795-1012

#### Belén Casa de Pan

Salvadoran bakery 932 Main St., 508-756-9446

#### Caribbean Flaavor

Caribbean cuisine 144 Main St., 508-795-1012

#### China Lantern

Asian cuisine 976a Main St., 774-823-3590

#### **Fantastic Pizza**

Pizza, Greek, Middle Eastern (take-out/delivery available) 910 Main St., 508-798-5577

#### Hacienda Don Juan

Salvadorian, Mexican (free delivery available) 875B Main St., 508-756-2076

#### McDonald's

(drive-thru available) 995 Main St., 508-757-5357

#### **Main Tacos**

Mexican 891a Main St., 508-304-1326

#### Saigon

Vietnamese 976 Main St., 508-799-5250

### **New Wine Pizza**

Pizza (take-out/delivery available) 974 Main St., 508-926-8479

#### PARK AVENUE

## Altea's Eatery

American, French 259 Park Ave., 508-767-1639

#### Applebee's Neighborhood Bar and Grill

American

632 Park Ave., 508-363-3032

#### Baba Sushi

309 Park Ave., 508-752-8822

#### **Dalat Restaurant**

Vietnamese (take-out available) 425 Park Ave., 508-753-6036

## El Basha Grill & Bar

Middle Eastern 256 Park Ave., 508-795-0222

### **New England Roast Beef**

Sandwiches 33 Park Ave., 508-756-1991

## Peppercorn's Grille & Tavern

Italian

455 Park Ave., 508-752-7711

## Taco Bell/KFC

(drive-thru available) 418 Park Ave., 508-755-5271

#### Wan Wang

Asian

401 Park Ave., 508-365-0068

## Wendy's

(drive-thru available) 500 Park Ave., 508-831-9910

## Yoway Café & Frozen Yogurt

395 Park Ave., 508-459-0611

#### SHREWSBURY STREET

#### 111 Chophouse

American, steaks 111 Shrewsbury St., 508-799-4111

#### **Boulevard Diner**

24-hour diner 155 Shrewsbury St., 508-791-4535

## Funky Murphy's Bar & Grille

Irish pub

305 Shrewsbury St., 508-753-2995

## Miranda Bread Inc.

Bakery, Brazilian 140 Shrewsbury St., 508-791-2030

#### Nuovo

Italian

92 Shrewsbury St., 508-796-5915

## **Parkway Diner**

Diner

148 Shrewsbury St., 508-753-9968

#### Piccolo's Restaurant

Italian

157 Shrewsbury St., 508-754-1057

#### **VIA Italian Table**

Italian

89 Shrewsbury St., 508-754-4842

#### Volturno Pizza

72 Shrewsbury St., 774-312-7220

## OTHER LOCAL DINING

#### 99 Restaurant

11 E. Central St., 508-792-9997

## **Bagel Time**

Bakery 500 Pleasant St., 508-798-0440

#### **Bocado Tapas Wine Bar**

Spanish

82 Winter St., 508-797-1011

## **Boynton Restaurant & Spirits**

American, pub 117 Highland St., 508-756-5432

#### Ciao Bella

Pizza, sandwiches 402 Grove St., 508-756-2426

## **Culpepper's Bakery**

Bakery, diner 500 Cambridge St., 508-791-8393

# George's Coney Island Hot Dogs

158 Southbridge St., 508-753-4362

## Joey's Bar & Grill

344 Chandler St., 508-797-3800

### King Chef

Chinese (take-out/delivery available) 205 Chandler St., 508-767-0209

#### Leo's Ristorante

Italian

11 Leo Turo Way, 508-753-9490

## Mezcal Tequila Cantina

Mexican

11 E. Central St., 508-926-8308

## Moe's Southwest Grill

Tex-Mex

3 Stafford St., 508-459-6060

## **Nancy Chang Restaurant**

Chinese, buffet

372 Chandler St., 508-752-8899

#### **Panera Bread**

120 Gold Star Blvd., 508-856-7007

#### Perry's

Deli, sandwiches 643 Chandler St., 508-799-6305

#### Subway

399 Southbridge St., 508-755-7080

## Suzette Creperie & Café

French crepes and macarons 126 Water St., 508-282-5212

#### **Texas Roadhouse**

535 Lincoln St., 508-853-7266

## The Fix Burger Bar

Burgers, craft bears, milkshakes 108 Grove St., 774-823-3327

#### The Sole Proprietor

American, seafood 118 Highland St., 508-798-3474

#### Westside Steak & BBQ

2 Richmond Ave., 508-756-6328

## Wings Over Worcester

Wings, BBQ

(take-out/delivery available) 1 Kelley Square, 508-421-9464

# **Worcester Public Market**

Local food court

160 Green St., 508-479-1171

## COFFEE

## Bean Counter Coffee & Bakery

113 Highland St., 508-754-3125

## **Dippin Donuts**

1001 Main St.,508-755-9700

#### Dunkin

421-427 Main St., 508-791-5053 845 Main St., 508-753-9555 211 Chandler St., 508-798-8354 610 Park Ave., 508-753-9696

## **Inhouse Coffee**

225 Shrewsbury St., 508-363-1212

## **NU Kitchen**

335 Chandler St., 508-926-8800

## **Starbucks Coffee**

41 Park Ave., 508-595-9315 11 E. Central St., 508-756-4048

#### PIZZA

## Antonio's Pizza by the Slice

268 Chandler St., 774-530-6000

## Blue Jeans Pizza

270 Park Ave., 508-753-3777

#### Domino's Pizza

413 Park Ave., 508-754-2236

#### **Fastway Pizza**

84 West Boylston St., 508-852-2300

#### Fresh Way Pizza

1406 Main St., 508-752-4131

#### Pizza Hut

349 Grafton St., 508-753-2701

## **Worcester Pizza Factory**

75 Maywood St., 508-755-1111

#### ENTERTAINMENT

#### **ACTIVITIES**

#### Bowlero

101 Southbridge St., Auburn, 508-791-5700 405 Boston Tpke., Shrewsbury 508-754-7050

## **Buffone Skating Arena**

Ice Skating Rink 284 Lake Ave., 508-799-0910

# **Crystal Caves Family Entertainment Center**

Mini golf; batting cages; ice cream 790 Southbridge St., Auburn 508-832-0797

## Polar Park, home of the Woo Sox

100 Madison St., 508-757-8640

# **Worcester Center for Crafts**

25 Sagamore Rd., 508-500-1000

#### SHOPPING

#### **Auburn Mall**

385 Southbridge St., Auburn

## Lincoln Plaza

525 Lincoln St., Worcester

#### Natick Mall

1245 Worcester St., Natick

#### Solomon Pond Mall

601 Donald Lynch Blvd., Marlborough

## The Shoppes at Blackstone Valley

Open-air shopping plaza
70 Worcester-Providence Tpke., Millbury

#### **Wrentham Outlets**

1 Premium Outlets Blvd., Wrentham

#### **MOVIE THEATERS**

#### Blackstone Valley 14: Cinema De Lux

The Shops at Blackstone Valley 70 Worcester-Providence Tpke., Millbury 508-853-4000

## **Regal Solomon Pond**

Solomon Pond Mall 601 Donald Lynch Blvd., Marlborough 508-481-7993

## **West Boylston Cinema**

101 W. Boylston St., West Boylston 508-835-8888

## MUSEUMS

#### **EcoTarium**

Indoor/outdoor science museum 222 Harrington Way, Worcester 508-791-9211

## **Museum of Worcester**

30 Elm St. ,508-753-8278 worcesterhistory.org

## **Worcester African Cultural Center**

870 Main St., 508-757-7727

#### **Worcester Art Museum**

55 Salisbury St., 508-799-4406 worcesterart.org Free admission for Clark students

#### **OUTDOORS**

#### **Cascades Park**

105 Cataract St., Worcester

#### **Elm Park**

Park Ave., between Elm and Highland Streets

#### Hadwen Arboretum

Intersection of May and Lovell streets, Worcester

# New England Botanic Garden at Tower Hill

11 French Dr., Boylston 508-869-6111

### **Purgatory Chasm**

Hiking Trail Purgatory Rd., Sutton 508-234-3733

## **Tougas Family Farm**

234 Ball St., Northborough 508-393-6406

#### Wachusett Mountain Ski Area

499 Mountain Rd., Princeton 508-464-2300

# THEATERS AND CONCERT VENUES (WORCESTER)

## **DCU Center**

50 Foster St., 508-798-8888

## **Hanover Theatre for the Performing Arts**

2 Southbridge St., 877-571-7469

## **Mechanics Hall**

321 Main St., 508-752-5608

#### **Palladium**

261 Main St., 508-797-9696

## LOCAL SERVICES/AMENITIES

### BANKS

## Berkshire (Commerce) Bank

386 Main St., 508-767-6840 11 Park Ave., 508-797-6970

## **TD Bank**

370 Main St., #200, 508-368-6529 500 Grafton St., 508-752-5090 ATM in Higgins University Center

#### **Bank of America**

255 Park Ave., 800-432-1000 ATM near campus

#### M&T Bank

120 Front St., 508-890-5199

### **Webster Five**

266 Chandler St., 508-890-5990

#### **HEALTH SERVICES**

## **UMass Memorial Medical Center**

508-334-1000

Hahnemann campus: 281 Lincoln St. Memorial campus: 119 Belmont St. University campus: 55 Lake Ave. North

## Planned Parenthood Center of Central Massachusetts

470 Pleasant St., 508-854-3310

## SUPERMARKETS/PHARMACIES/ CONVENIENCE STORES

#### 7-Eleven

409 Park Ave., 508-753-7154 973 Main St., 508-751-8515

## Big Y Supermarket

100 Mayfield St., 508-793-9011

## **CVS Pharmacy**

400 Park Ave., 508-792-3866

## Farmer's Markets (Seasonal)

306 Chandler St.: Monday, Wednesday, Friday University Park: Saturday

## **Family Farms**

24-Hour Convenience Store 443 Park Ave., 508-767-1326 (Bank of America ATM location)

## Mekong Market

747 Main St., 508-304-1437

# Plaza Supermarket

1000 Main St., 508-752-5406

# **Price Chopper**

221 Park Ave., 508-363-4870

# **Price Rite**

542 Southbridge St., 508-797-6213 117 Gold Star Blvd., 508-853-7443

#### Shaw's Supermarket

68 Stafford St. 508-755-5808

## Santiago's Market

664 Main St., 508-438-3666

## Trader Joe's

77 Boston Tpke., Shrewsbury 508-755-9560

## Walgreen's Pharmacy

Open 24 hours 320 Park Ave., 508-767-1732

#### **PUBLIC AGENCIES**

# **Internal Revenue Service**

120 Front St., 508-793-8227

## **Registry of Motor Vehicles**

50 Southwest Cutoff, 857-368-8000

## **Social Security Administration**

51 Myrtle St., 866-331-9069

#### **Worcester Public Library**

3 Salem Square, 508-799-1655

## **U.S. Post Office**

484 Main St., 508-795-3745 381 Chandler St., 508-752-1558 4 East Central St., 508-795-3600

#### **PRINTING SERVICES**

**Note:** There is no charge to print at Academic Commons and computing spaces on campus.

## **AlphaGraphics**

184 Main St., 774-530-0696

## **Curry Copy Center**

190 Turnpike Rd. #9, Westborough 508-751-6600

## FedEx Store

77 Boston Tpke., Shrewsbury 508-756-1977

## **UPS Store**

210 Park Ave., 508-757-1700

## **TRANSPORTATION**

## **AIRPORTS**

## **Logan International Airport**

1 Harborside Dr., Boston 800-235-6426

#### T.F. Green Airport

2000 Post Rd., Warwick, R.I. 401-691-2471

## **Worcester Regional Airport**

375 Airport Dr., 508-799-1350

#### **BUSES**

#### **Union Station**

2 Washington Square Greyhound Bus Lines, 800-231-2222 Peter Pan Bus Lines, 800-343-9999 Worcester Regional Transit Authority, 508-791-2389

## CABS

## **Red Cab**

508-792-9999

## Yellow Cab Co.

508-754-3211

## CAR SERVICE/LIMOUSINE

# Knight's Airport Limo Service

508-839-6252

## **Worcester Airport Limousine Service**

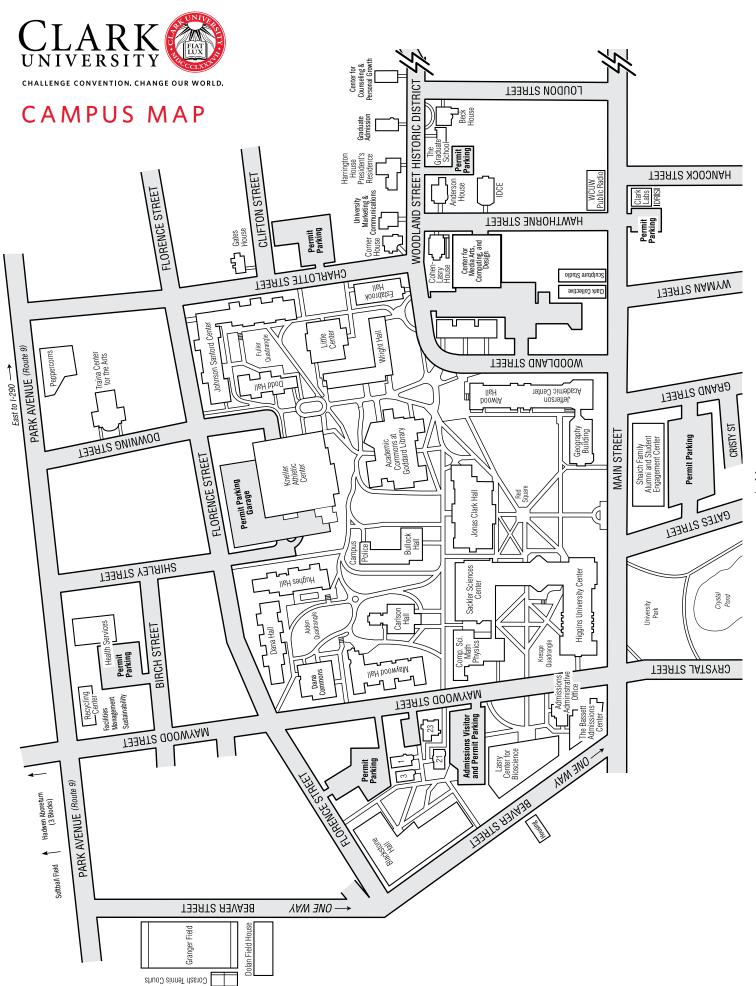
508-756-4834 or 800-660-0992

## TRAINS

## **Union Station**

2 Washington Square Amtrak 508-755-0356 MBTA (service to Boston) https://www.mbta.com





# IMPORTANT TELEPHONE NUMBERS

Academic Advising	508-793-7468
Academic Support	508-793-7522
Campus operator/main switchboard number	508-793-7711
Career Connections Center	508-793-7258
Center for Counseling and Personal Growth	508-793-7678
Dean of Research and Graduate Studies	508-793-7676
Division of Student Success, Dean of Students	508-793-7423
Dean of the College	508-793-7671
Financial Assistance	508-793-7478
Goddard Library	508-793-7461
Health Services	508-793-7467
Information Technology Services Help Desk	508-793-7745
International Center	508-793-7362
Kneller Athletic Center	508-793-7161
Student Success Network	508-793-8819
Medical Career Advising	508-793-7119
Office of the President	508-793-7320
Prelaw Advising	508-793-7233
Registrar	508-793-7426
Residential Life and Housing	508-793-7453
Strategic Learning Services	508-796-4390
Student Accessibility Services	508-798-4368
Student Accounts	508-421-3801
Student Leadership and Programming	508-793-7549
Study Abroad and Study Away Programs	508-793-7363
University Marketing and Communications	508-793-7441
University Police	508-793-7575

## **FOLLOW CLARK ONLINE**

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See photos and videos from the Clark community on Instagram clarku.edu/instagram



Division of Student Success 950 Main Street, Worcester MA 01610-1477 508-793-7423 clarku.edu/success