

Help Document Series: Viewing/Hiding Unsafe Images in cMail

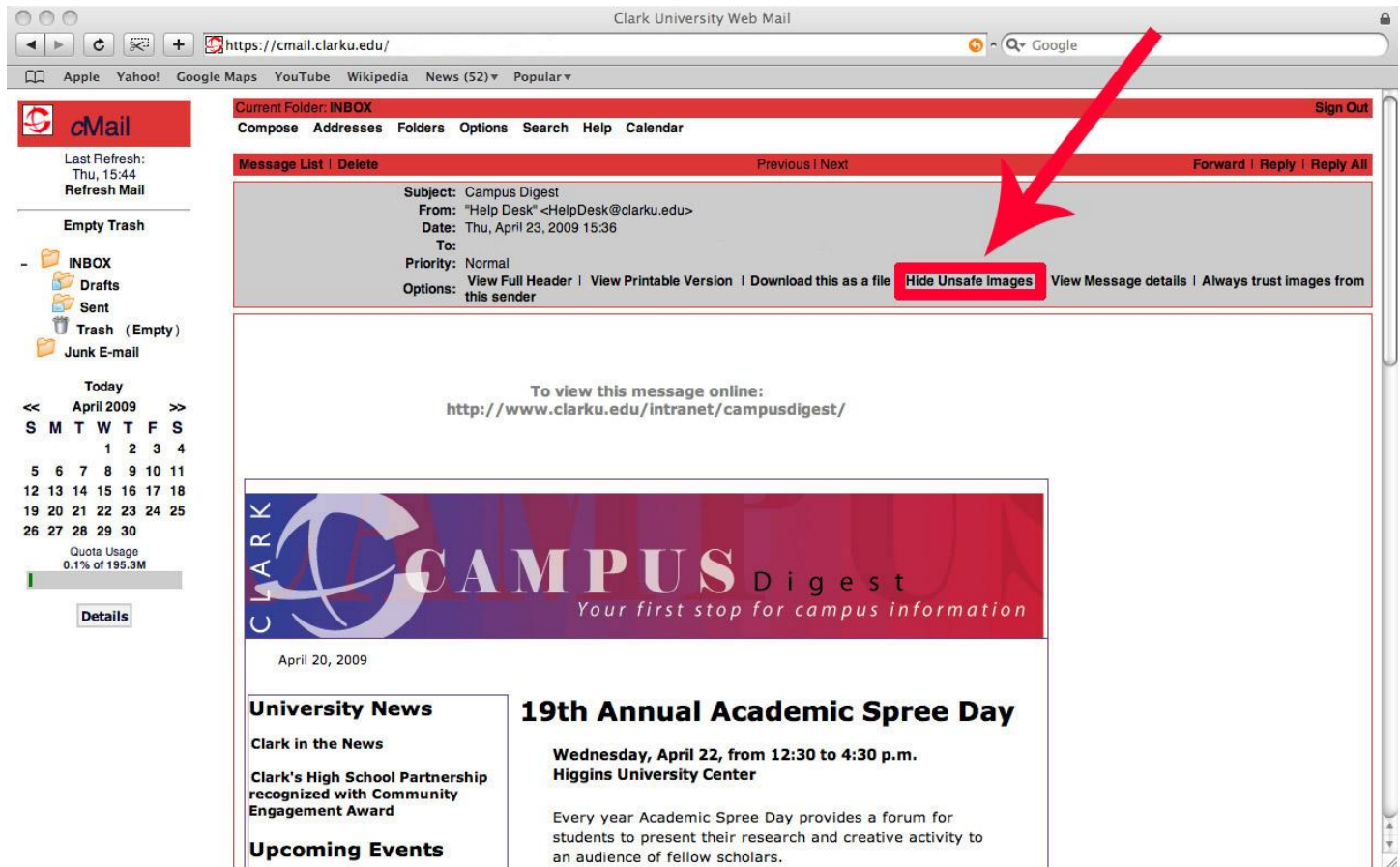
This document will help you turn on/off viewing of images imbedded into emails that you receive.

Simply click the “view unsafe images” button to be able to view images imbedded into emails that you receive through cMail.

The screenshot shows a web browser window titled "Clark University Web Mail" with the URL "https://cmail.clarku.edu/". The interface includes a left sidebar with folders like "INBOX", "Drafts", "Sent", "Trash (Empty)", and "Junk E-mail", along with a calendar for April 2009. The main content area shows an email from "Help Desk" with the subject "Campus Digest". A red box highlights the "View Unsafe Images" button, with a red arrow pointing to it. Below the email header, a large red text box reads: "This image has been removed for security reasons." Below this, there is a link to view the message online and a section for "University News" and "19th Annual Academic Spree Day" starting on Wednesday, April 22.

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The “view unsafe images” button must be clicked again if you wish revert back to the original setting which will not display the images imbedded into your emails.



The screenshot shows the Clark University Web Mail interface. The browser address bar displays <https://cmail.clarku.edu/>. The current folder is INBOX. The email being viewed is from "Help Desk" <HelpDesk@clarku.edu> with the subject "Campus Digest". The email was received on Thursday, April 23, 2009 at 15:36. The priority is Normal. The options include "View Full Header", "View Printable Version", "Download this as a file", "Hide Unsafe Images", "View Message details", and "Always trust images from this sender". A red arrow points to the "Hide Unsafe Images" button. Below the email header, there is a link to view the message online: <http://www.clarku.edu/intranet/campusdigest/>. The main content of the email is a "CLARK CAMPUS Digest" banner with the tagline "Your first stop for campus information". Below the banner, the date is April 20, 2009. The content is divided into two columns: "University News" and "Upcoming Events".

University News

Clark in the News
Clark's High School Partnership recognized with Community Engagement Award

Upcoming Events

19th Annual Academic Spree Day

Wednesday, April 22, from 12:30 to 4:30 p.m.
Higgins University Center

Every year Academic Spree Day provides a forum for students to present their research and creative activity to an audience of fellow scholars.